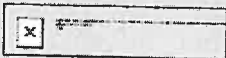


## Kelsey Barak

**From:** Kingsley McGowan <kmcgowan@contact.axon.com>  
**Sent:** Tuesday, April 24, 2018 8:01 AM  
**To:** Sid Lambert  
**Subject:** Automatic License Plate Recognition - Technology Survey

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Hello,

I'm part of Axon's Product Management team and would like to better understand how an agency like yours uses technology to help us build better solutions. We'd appreciate your feedback on this short [survey](#) which takes less than 5 minutes to complete.

Here at Axon, we know we can only build great products by understanding the way you use technology to serve your community – and this is part of that effort.

Thanks in advance for your time!

Best Regards,

Kingsley McGowan  
Product Manager, Axon Enterprise



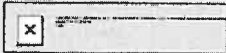
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**From:** Mike Cozart <mcozart@contact.axon.com>  
**Sent:** Tuesday, April 24, 2018 7:06 AM  
**To:** Sid Lambert  
**Subject:** Axon Digital Evidence Management Survey

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Hello,

I'm part of Axon's product management team that works to understand and develop products that law enforcement and criminal justice agencies use to collect, interact, and share their digital evidence. We'd appreciate your feedback on this short [survey](#) which takes less than 10 minutes to complete.

Here at Axon, we know we can only build great products by understanding the kind of technology you need to serve your community – and this is part of that effort.

Thanks in advance for your time!

Kind Regards,

Mike Cozart  
Director of Product Management





## Kelsey Barak

---

**From:** Axon (formerly TASER International) <journal@contact.axon.com>  
**Sent:** Thursday, March 15, 2018 1:36 PM  
**To:** Sid Lambert  
**Subject:** Watch us take a flame thrower to our body cam

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x



3/15/2018 - Axon Journal #1

# Introducing our first Axon Journal

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We have heaps of intriguing things to tell you about. But we'll take a wild guess that you don't want us to appear in your inbox every single day. That's spam. It's lame. The Axon Journal is a monthly roundup of articles, videos, tips and occasionally even a special offer or two. Think of this as our electronic magazine. Hope you enjoy.

- Share with a friend -



**We abuse our body cameras**

Ever wonder how we make our body cameras virtually indestructible? Before our cameras arrive at your station, we put them through a gauntlet of tests that you have to see to believe. And now you can. Get an inside look at the process with our mad scientist.



- WATCH NOW -

## #TruePolicing: A social media experiment

In our recent efforts to help agencies boost recruiting, we've heard over and over that one of the biggest challenges is perception: Potential recruits have a skewed view of what policing is really like from the movies and media. To help tell a more honest story of what day-to-day police work is really like, we've launched a Facebook page to showcase body camera footage: the good, the bad, the ugly...even the funny.

To accompany that footage, we've invited experts in policing and beyond to give commentary so the public has context into what they're seeing. We hope you'll join the conversation. And if you have footage you'd like to submit, please email it to [press@axon.com](mailto:press@axon.com).



- VISIT TRUE POLICING -

## HOW TO BE A PRO

Are you a Pro? Our Pro license gives you access to the latest and greatest new software automatically. We recently introduced Axon Citizen to Pro accounts, which enables the public to submit evidence to you in a safe, efficient way. Also, with a Pro license, you get Axon Redaction, making redacting video much less terrible, awful, slow and tedious. Your eyeballs will thank you.

**SIGN UP FOR  
THE WEBINAR**



## **What agencies need from a future-proofed RMS**

By Sayce Falk, VP of Software Product Management

Police agencies today face a challenging dilemma — the variety and depth of the problems that they are presented with in modern society continue to increase even as their technology tools seem to fall farther and farther behind.

Those challenges tend to differ across the country — in some regions, officers become drug addiction counselors; in others, they are challenged by chronic homelessness; and in others, gang—related violent crime has been spiking...

- READ MORE -



## **Join us in Scottsdale**

Don't miss Axon Accelerate, our user conference featuring sessions by leading experts in technology and public safety as well as a keynote address by NFL legend Peyton Manning.

**Use the code Axon20 for 20% off.**

Scottsdale, AZ

Conference: June 5 - 6, Certification: June 7

- REGISTER NOW -

## LAST CHANCE FOR FREE BODY CAMERAS

It's been almost a year since we came out with the audacious offer of a free body camera to every sworn officer, and the program has been a great success. Agencies around the country have been able to prove the value of the program at no cost. And showing that value up front makes investing in the cameras after the trial a no-brainer. If your agency doesn't have Axon body cameras, you have until **April 5th, 2018** to apply for this free offer.

GET YOUR FREE CAMERAS



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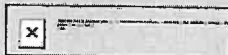


**Kelsey Barak**

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, January 11, 2018 10:11 AM  
**To:** Sid Lambert  
**Subject:** Your preview of Axon Accelerate 2018

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## Connect. Learn. Share. Repeat.

For Axon Accelerate 2018, it was our goal to put together a program the likes of which has never been seen in law enforcement.

We are thrilled to give you a special preview of what you'll experience at the conference. Once you see what's on tap, we have a sneaking suspicion you're going to want to get tickets.

Browse sessions by category

BODY WORN CAMERAS

TASER WEAPONS

IT & SECURITY

LEADERSHIP

[PIO](#)[PROSECUTOR](#)[VIEW ALL SESSIONS](#)

Accelerate is set to feature some of the foremost world experts in a range of technology, training and public safety topics.

The conference will not only feature lectures, panels and certifications—there will be onsite interactive experiences and time to learn from officers around the world. Also, you'll have the chance to get your hands on Axon's latest technologies, and ensure your agency is getting the most from your tech investment.

[REGISTER NOW](#)

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## Kelsey Barak

---

**From:** jstrohschein@contact.axon.com  
**Sent:** Wednesday, January 10, 2018 8:10 AM  
**To:** Sid Lambert  
**Subject:** Axon Records Management System Survey

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Dear Sid,

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Here at Axon, we know we can only build great products by understanding the kind of technology you need to serve your community—and this is part of that effort.

Thanks in advance for your time!

Kind Regards,

John Strohschein

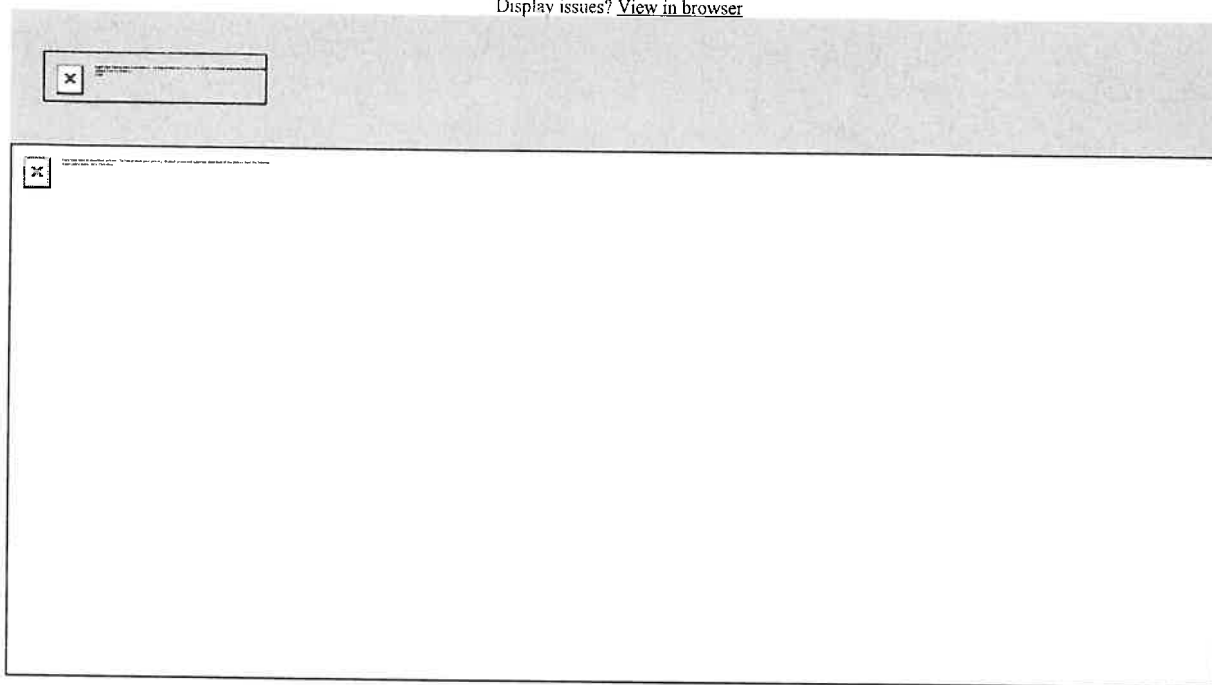
Project Manager

17800 N 85th Street, Scottsdale, AZ 85255, USA  
[Unsubscribe](#)

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, January 4, 2018 8:04 AM  
**To:** Sid Lambert  
**Subject:** Save time, order online

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## **NO CALLS. NO EMAILS. JUST SIMPLE, ONLINE ORDERING.**

Few jobs are as demanding as yours. We know you don't always have time to pick up the phone or send an email when you need new products. That's why we offer a dedicated online store, available 24/7 for law enforcement. From purchasing an Axon Body mount to replacing a cartridge, it's fast, easy, and secure. Plus, you can use the payment method that's right for your agency.

Next time you need a new product, try ordering online.

**VISIT ONLINE STORE**

And don't forget to bookmark [buy.axon.com](http://buy.axon.com) for future visits!

Sincerely,

Axon

Protect Life



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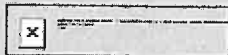
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**Kelsey Barak**

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, December 21, 2017 8:09 AM  
**To:** Sid Lambert  
**Subject:** Early bird offer for Axon Accelerate 2018

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## Mark your calendars and your budgets

Accelerate promises to be the premier tech and public safety event of the year—and it pays to sign up early.

The first 100 registrants to use the promo code **EarlyBird25** will save 25% on the conference dues. Consider it the perfect conversation starter with your budgetary powers-that-be to get Accelerate on the books for 2018.

**RESERVE YOUR SPOT**

Axon Accelerate keeps getting better

It's hard to top last year's event, but we made it our mission.

## Expert-led sessions, lectures, and fireside chats

- Crisis communications
- Emerging law enforcement technologies
- TASER CEWs
- Officer mental health, and much more.

## Live, hands-on experiences

- Demo Axon products and technologies
- Preview what's to come

## Get certified

- Instructors will be offering a range of certifications in camera products.

## Axon Accelerate keeps getting better

Join us in Scottsdale, AZ on June 5th and 6th, 2018 for learning and networking. Oh, and don't forget the after parties, too.

**GET YOUR EARLY BIRD TICKETS**



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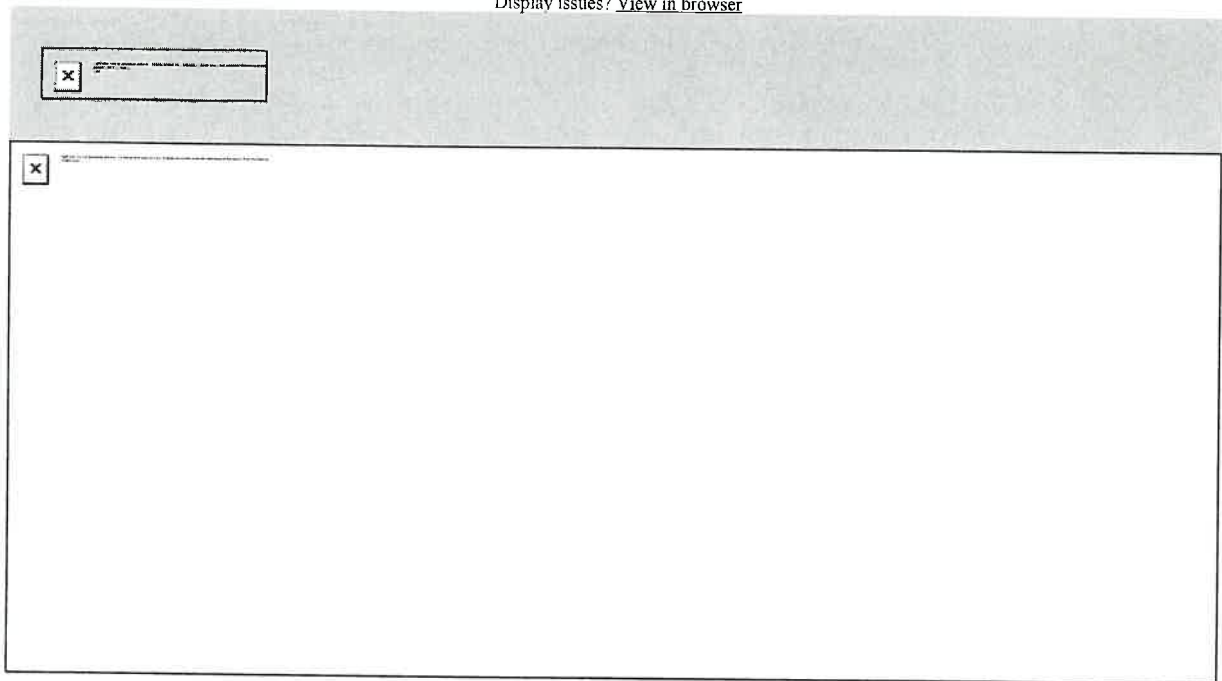
**Kelsey Barak**

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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Monday, December 18, 2017 11:10 AM  
**To:** Sid Lambert  
**Subject:** Breathe...your TASER can still make it!

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## GET YOUR SHIP TOGETHER.

It's not too late to gift a TASER device, and with 25% off our consumer devices, why wouldn't you? Order by tomorrow to get that TASER under the tree in time!

Use the code **AxonLEFamily** at checkout.

**SHOP NOW**

Sincerely,

Axon  
Protect Life





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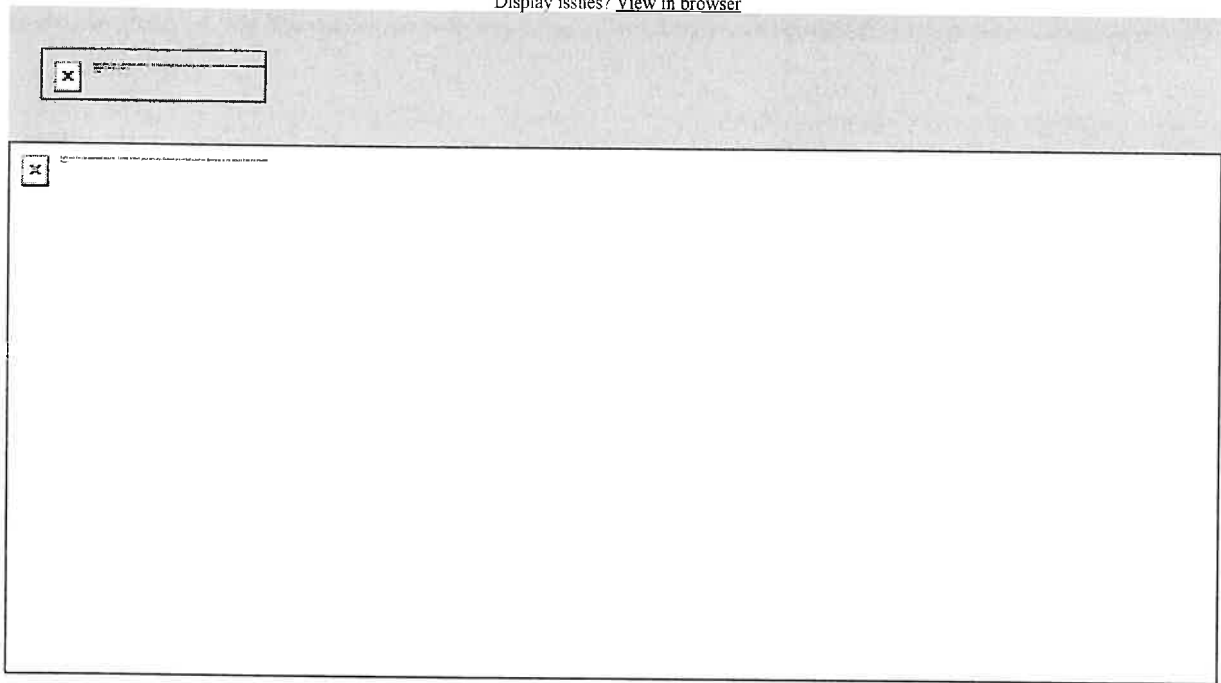
## Kelsey Barak

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**From:** Brian Falldin <bfalldin@contact.axon.com>  
**Sent:** Wednesday, December 13, 2017 9:16 AM  
**To:** Sid Lambert  
**Subject:** Watch what happens when an ex-employee goes off.

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## GOT IT ON CAMERA? GET IT TO THE COPS.

Dear Sid,

Crimes big and small need the public's help. [Watch our video](#) and see how Axon Citizen makes evidence collection, both in real time and privately afterwards, a breeze.

**Don't forget to register for our December 15, 2017 webinar to learn more about Axon Citizen live.**

**Time:** 10 AM (PST) - 11 AM (MST) - 12 PM (CST) - 1 PM (EST)

**Duration:** 30 minutes

**SIGN UP NOW**

Sincerely,

Brian Falldin

Director of Product Marketing



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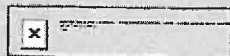
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**Kelsey Barak**

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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, December 7, 2017 12:09 PM  
**To:** Sid Lambert  
**Subject:** Axon Accelerate User Conference Tickets

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## Announcing Accelerate 2018

**Be sure to remember Accelerate in  
your 2018 budget planning!**

**BUY TICKETS**

This year's Axon Accelerate User Conference promises to be an event you won't want to miss. We're bringing in experts from around the world to discuss topics including crisis communications, emerging law enforcement technologies, TASER CEWs, officer mental health and much more.

Conference attendees will have the chance to get hands-on experience with the latest Axon technologies—and preview what's to come. And master instructors will be offering a range of certifications, in subjects

such as TASER CEWs and camera products.

Join us in Scottsdale, AZ on June 5th and 6th, 2018 for learning and networking...and we promise to include a bit of fun in there, too.



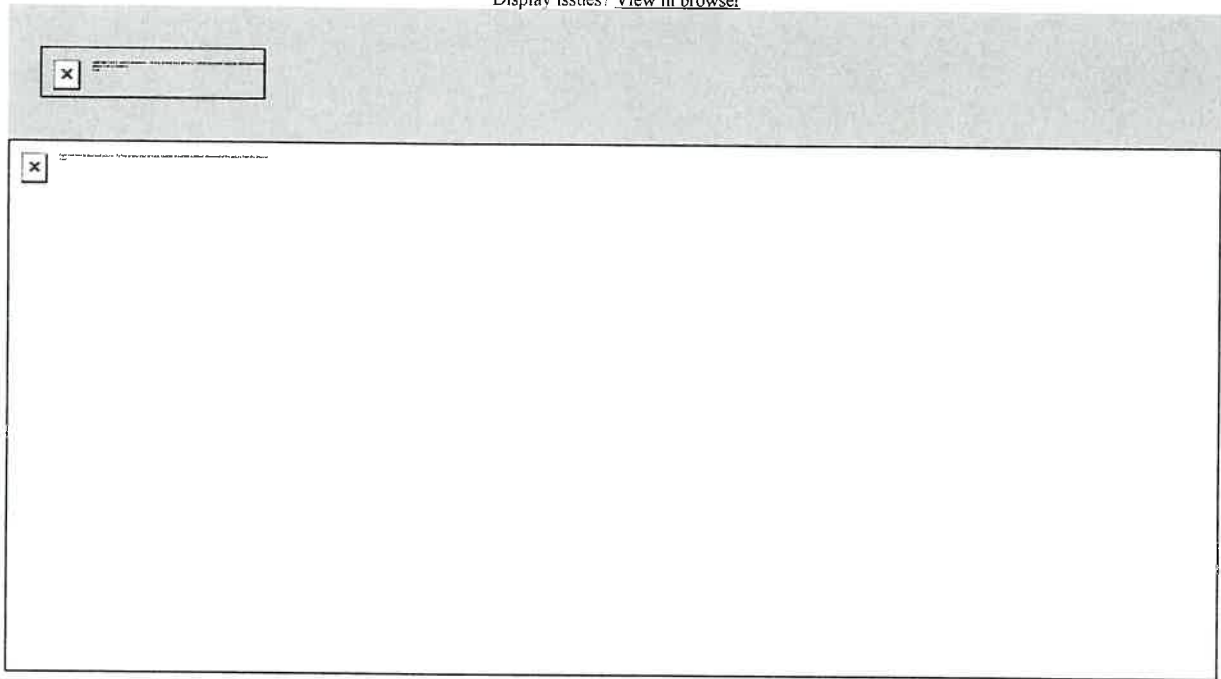
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**From:** Brian Falldin <bfalldin@contact.axon.com>  
**Sent:** Wednesday, December 6, 2017 8:24 AM  
**To:** Sid Lambert  
**Subject:** Webinar 12/15: Collecting evidence from the public

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## YOUR COMMUNITY WANTS TO HELP. MAKE IT EASY FOR THEM.

Dear Sid,

What's the biggest obstacle to community evidence submission? The wrong tools for the job. That's according to Mike Wagers, the **former COO of Seattle PD** and presenter at the Axon Citizen webinar on December 15.

Wagers, who has 10 years of law enforcement experience, along with Axon Principal Product Manager, Noah Spitzer-Williams, will show how agencies can build community trust with private, secure evidence submission tools. Plus, you'll see first-hand how Axon Citizen streamlines evidence management during a crisis.

**Join them on December 15, 2017**

**Time:** 10 AM (PST) - 11 AM (MST) - 12 PM (CST) - 1 PM (EST)

**Duration:** 30 minutes

**SIGN UP NOW**

Sincerely,

Brian Falldin

Global Director of Product Marketing

Axon



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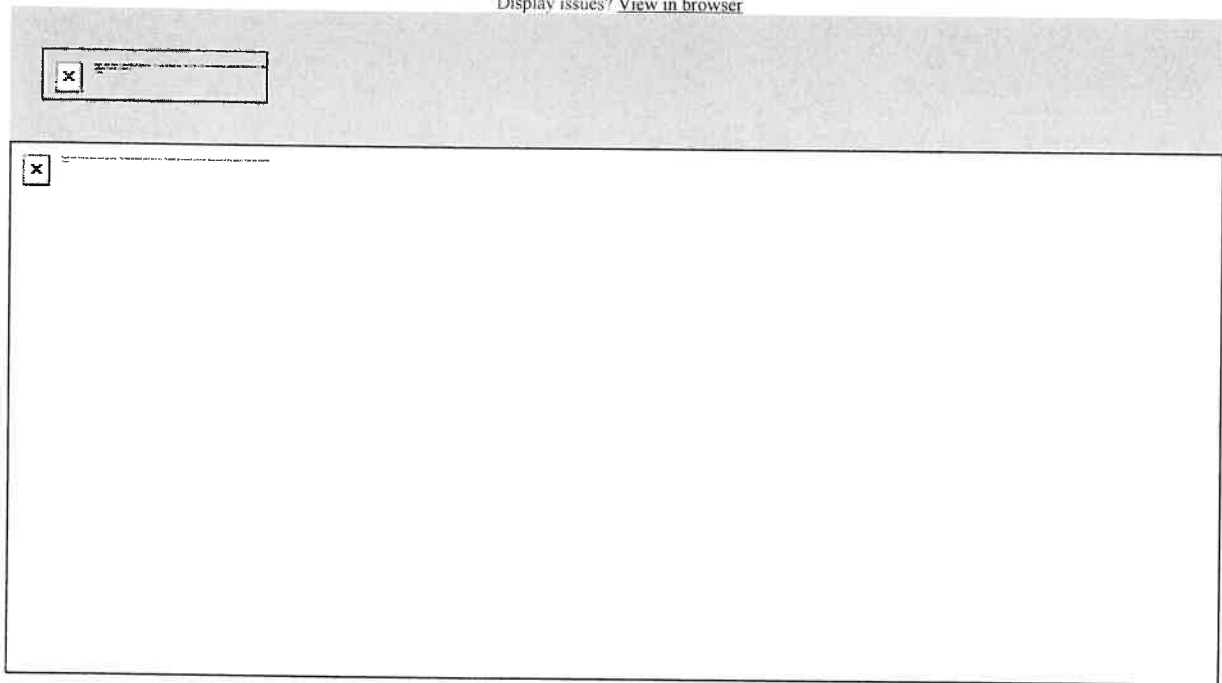
**Kelsey Barak**

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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, November 30, 2017 9:36 AM  
**To:** Sid Lambert  
**Subject:** Join our Axon Citizen webinar on December 15

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## TRUST IS A TWO-WAY STREET. KEEP IT OPEN WITH AXON CITIZEN.

Dear Sid,

Communities and law enforcement agencies rely on each other to prevent and solve crimes. Unfortunately, manual evidence collection and management, inefficient workflows, and security issues can weaken these efforts.



In our December 15 webinar, law enforcement and security experts will discuss the challenges of collecting digital evidence from the community and show how Axon Citizen streamlines the process. You'll learn about:

- Tools that simplify evidence collection, management, and verification
- Ways the public can contribute to an investigation in real time and privately
- Technology that supports law enforcement-witness corroboration

---

## REGISTER FOR THE WEBINAR TODAY

**Date:** December 15, 2017

**Time:** 1:00 pm EST - 12:00 pm CST - 11:00 am MST - 10:00 am PST

**Duration:** 30 minutes

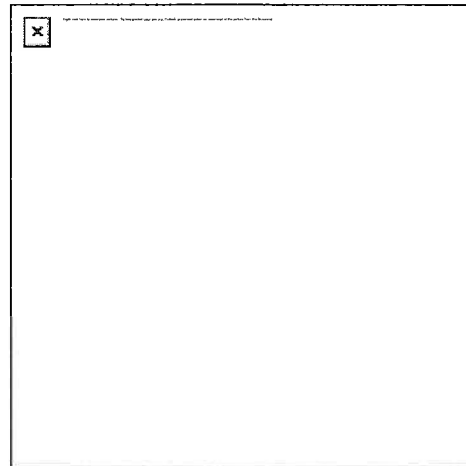
**SIGN UP NOW**

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### MIKE WAGERS

#### VICE PRESIDENT, AXON ECOSYSTEM

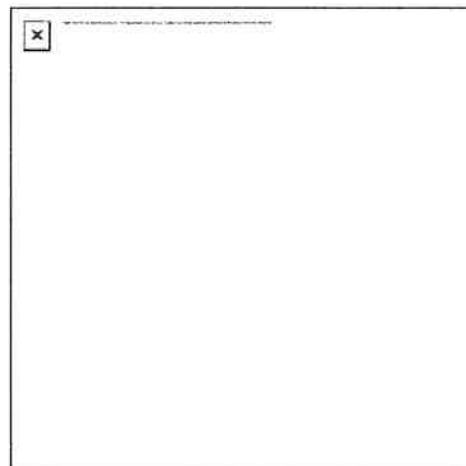
As the **former COO of the Seattle Police department** and a stalwart of public safety for Fortune 100s and the public alike, Mike knows firsthand how important timely evidence collection and management is in building community trust and preventing crimes.



### NOAH SPITZER-WILLIAMS

#### PRINCIPAL PRODUCT MANAGER LEAD, AXON

Noah has over 15 years of experience in product and technology management—including a few years as **founder of Highlight Hunter**, a video editing app. Today he's dedicated to keeping communities and law officers safe with Axon's cloud-connected devices and apps.





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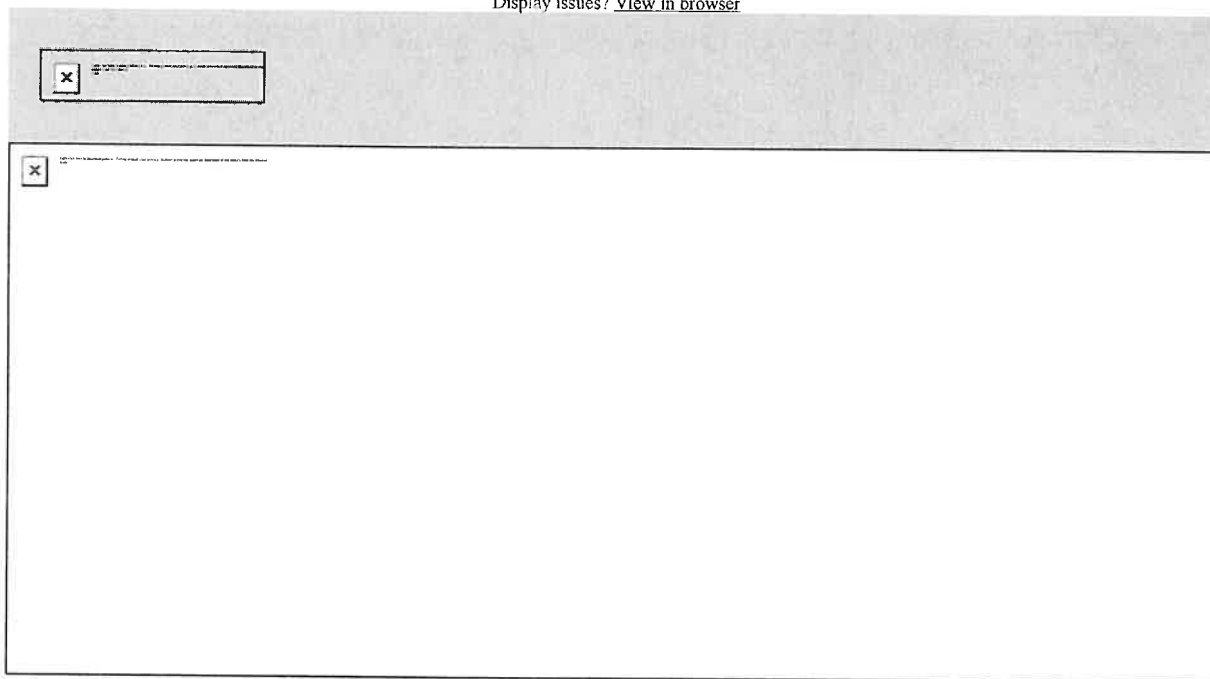
**Kelsey Barak**

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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Wednesday, November 29, 2017 9:34 AM  
**To:** Sid Lambert  
**Subject:** The Perfect Gift: 25% off Consumer TASERS

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## 'TIS THE SEASON FOR TASER

Get safety and savings for everyone on your list with 25% off all Consumer TASER devices.  
Peace of mind is the ultimate stocking stuffer.

Use the code **AxonLEFamily** at checkout.

**BUY.TASER.COM**

Sincerely,

Axon  
Protect Life



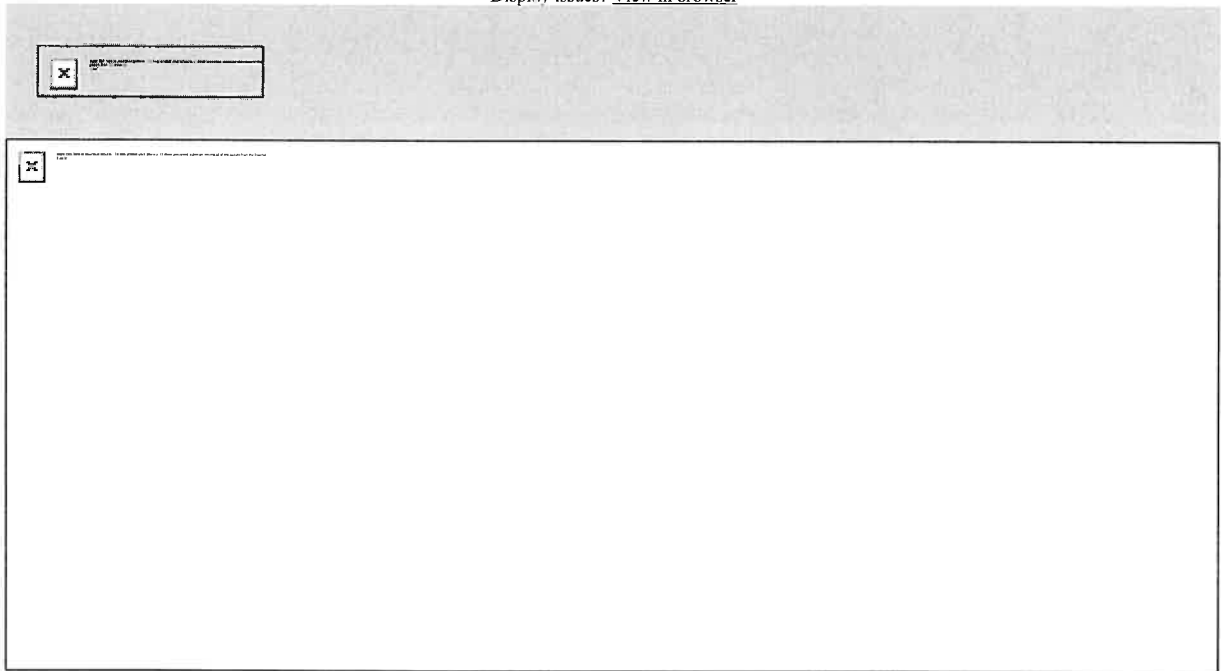
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, November 9, 2017 8:09 AM  
**To:** Sid Lambert  
**Subject:** Are you in? Here's your custom poster.

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## LET'S RECRUIT THE NEXT GENERATION OF OFFICERS

We recently launched our "I'm In" campaign – a movement to help recruit the next generation of officers. And we want you to join us. In our first phase of this campaign, we're offering customized posters, featuring your agency's name.

Become a part of this important initiative and claim your poster today. Simply enter your shipping address and we'll have it sent to you.

**CLAIM POSTER**

Sincerely,

Axon  
Protect Life



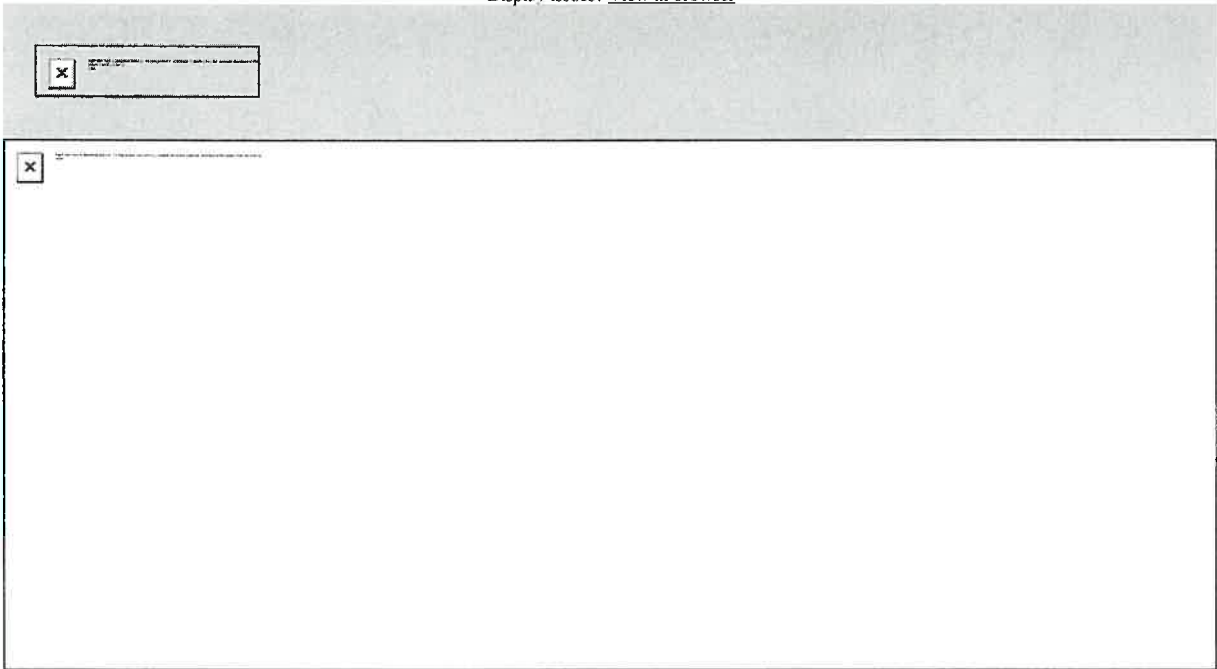
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Wednesday, November 1, 2017 10:43 AM  
**To:** Sid Lambert  
**Subject:** IACP recap: Axon's new and future tech

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## IACP WAS A LOOK INTO THE FUTURE

Curious why people were lined up around Axon's booth at IACP? Well, we debuted some pretty amazing tech that had people talking.

IACP attendees got a chance to see a live demo of our new redaction studio and get hands-on with our newest devices and apps:

- **Redaction Studio**: Uses new features like real-time tracking and auto skin detection to help your team turn around redacted videos and FOIA requests faster
- **Axon Signal Sidearm**: Alerts Axon cameras when you remove your gun from its holster
- **Axon Citizen**: New public safety portal for collecting evidence from the public

- **Artificial Intelligence:** Powerful software that will automate workflows and save you time

Want even more details?

**GET A FULL RECAP**

Sincerely,

Axon

Protect Life



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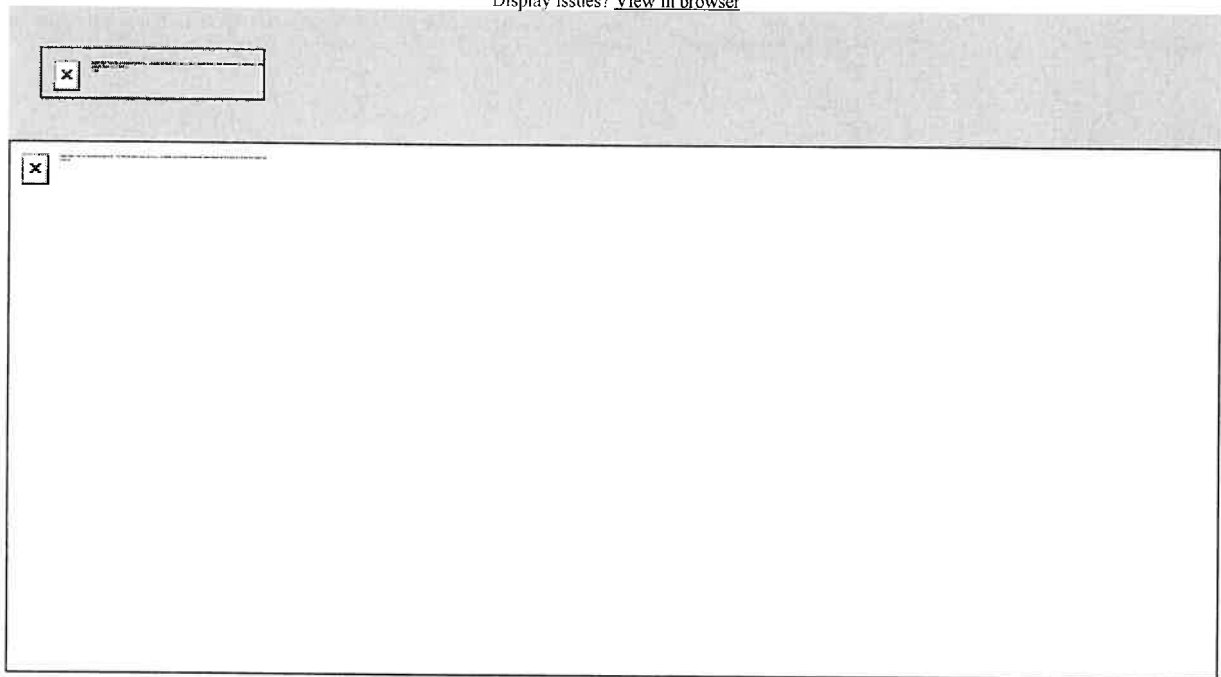
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Tuesday, October 24, 2017 11:53 AM  
**To:** Sid Lambert  
**Subject:** We're In. Are You?

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## RECRUITING HELP IS ON THE WAY

We had another extraordinary turnout at our IACP booth. In addition to demo-ing some game-changing products at our booth (more to come), we also launched a movement to help recruit the next generation of officers with a powerful [new video](#).

We're calling the campaign "I'm In." As agencies struggle with declining applicant numbers and how to keep today's officers motivated, we wanted to do our part to help. We're creating a series of tools and resources that agencies can use to support recruiting efforts in their communities — and they'll be free for you to use.

Join the movement and give your input on what will help you most.

**I'M IN.**

Sincerely,

Axon

Protect Life



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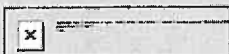
**Kelsey Barak**

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Friday, October 20, 2017 3:26 PM  
**To:** Sid Lambert  
**Subject:** Law Enforcement Social Media Usage Survey

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## LAW ENFORCEMENT SOCIAL MEDIA USAGE SURVEY

How much does your agency engage on social media? We want to hear from you on how you use social media to connect with your communities and Axon. Please take a couple of minutes to fill out this survey.

**TAKE SURVEY**

Thank you!

The Axon Marketing Team



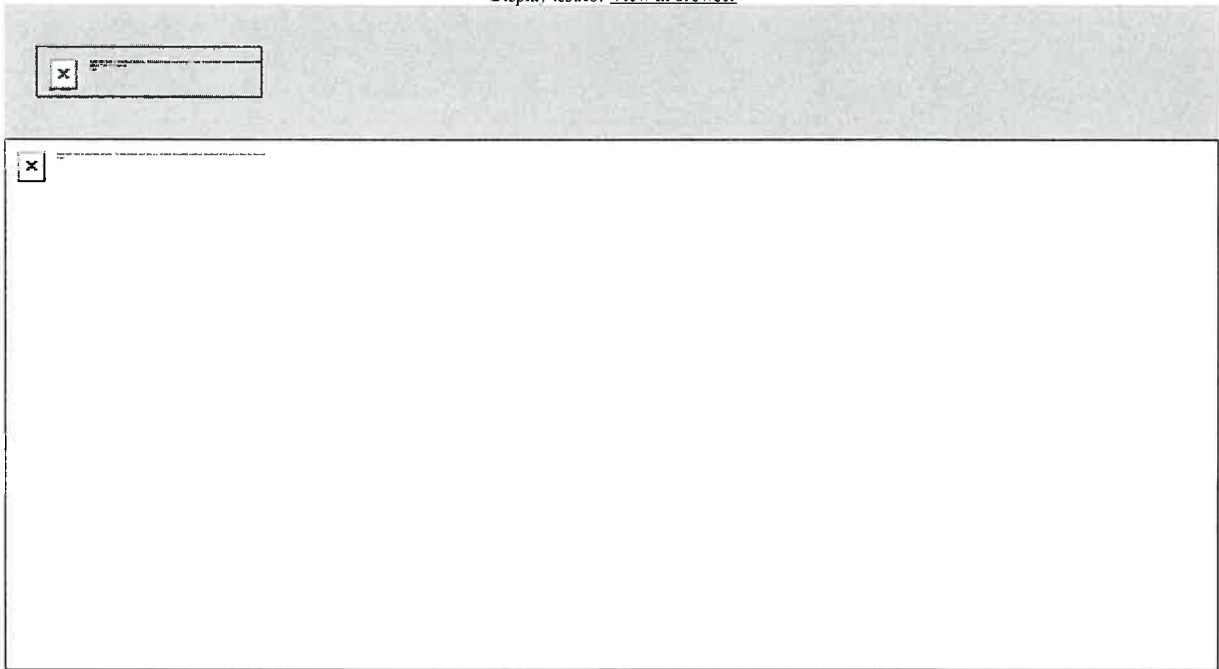
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, October 19, 2017 11:44 AM  
**To:** Sid Lambert  
**Subject:** Come Party Like It's IACP!

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## PARTY LIKE IT'S IACP

Coming to IACP? After you stop by our booth (#2825), swing by our celebration on Sunday night, which features a \*royal\* performance by an exciting cover band that's sure to get you on the dance floor. The only thing we know better than law enforcement technology is how to throw a good party – we hope to see you there!

Pick up your tickets at our booth - they're **required** for entrance.

**FOLLOW US FOR MORE UPDATES**

Sincerely,

Axon  
Protect Life



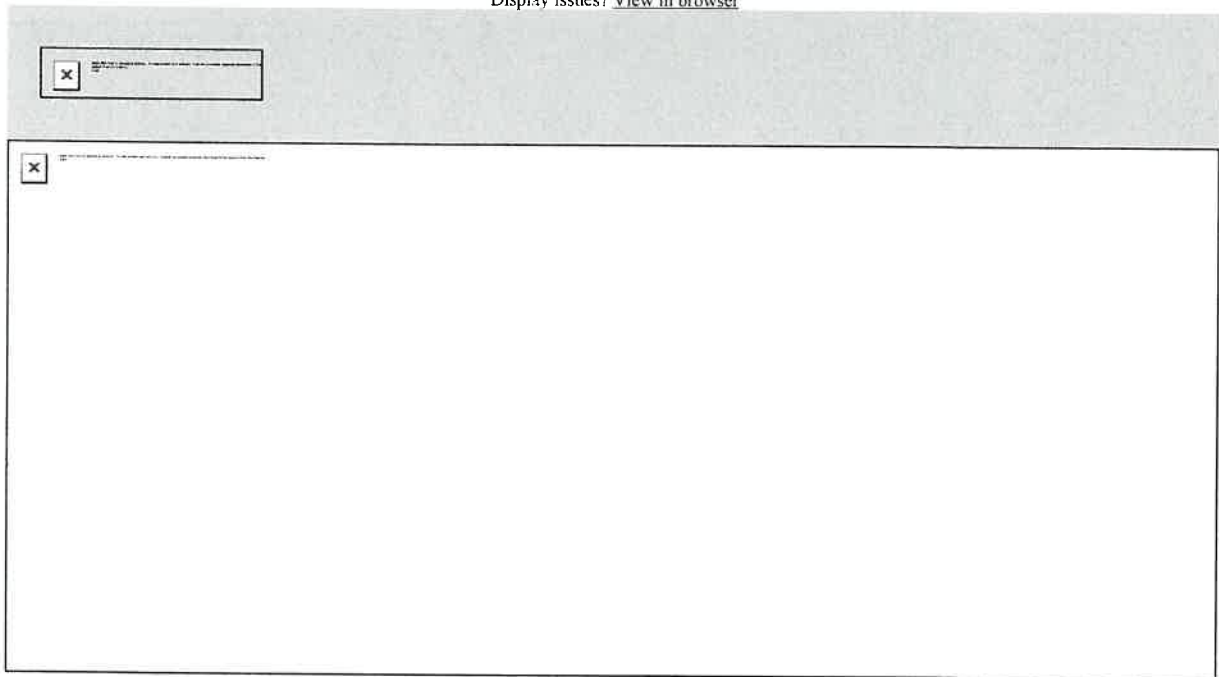
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Tuesday, October 10, 2017 10:49 AM  
**To:** Sid Lambert  
**Subject:** IACP Product Sneak Peek

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New products and updates have arrived at Axon. If you're coming to IACP, you can be among the first to learn about major improvements to redaction – as well as new tools that help you collect and manage evidence.

**Stop by our IACP booth (#2825) for a sneak peek and demos of:**

- Axon Signal Sidearm: Alerts Axon cameras to begin recording when you remove your gun from its holster
- Axon Records: Reimagined RMS product that we're actively developing for a 2019 launch

- AI: Learn how we're applying artificial intelligence to help automate workflows and generate insights

And as always, we have a few more announcements in the works that we're only sharing once it's show time.

Are you going to IACP?

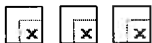
**YES, I AM IN**

**NO, BUT KEEP ME UPDATED**

Sincerely,

Axon

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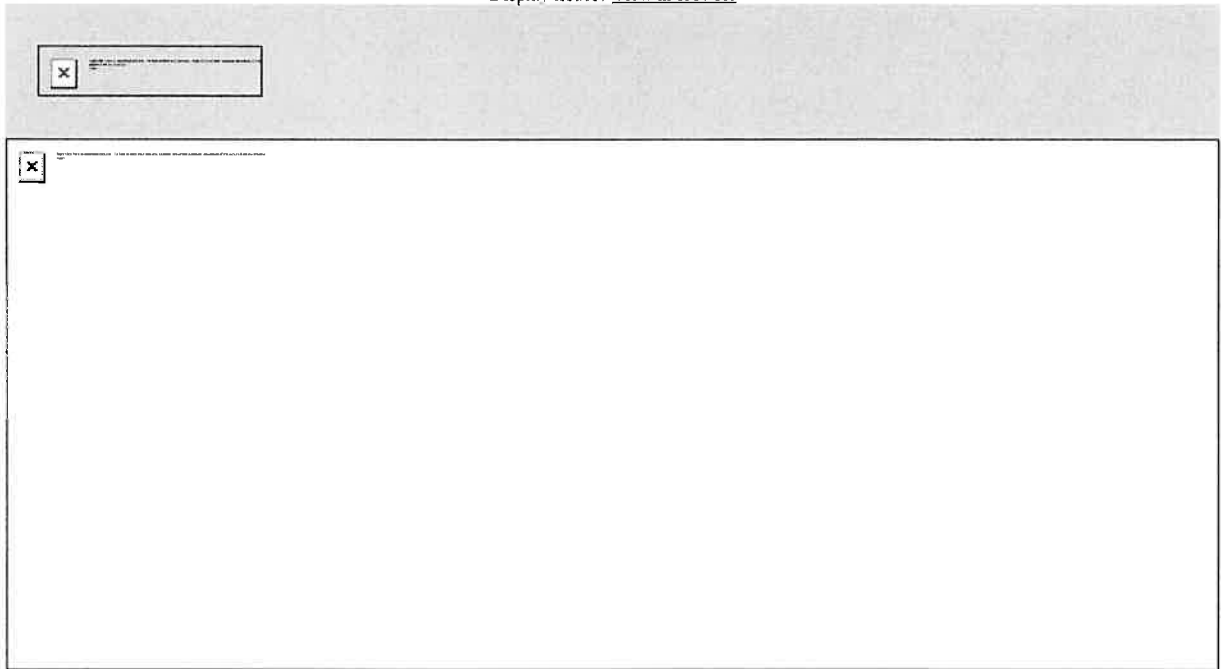
**Kelsey Barak**

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Tuesday, October 3, 2017 12:02 PM  
**To:** Sid Lambert  
**Subject:** Are you in? IACP 2017 is coming up fast

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## THE FUTURE IS HERE. ARE YOU IN?

Dear Sid,

Technology is transforming the day-to-day job of an officer. If you'll be at this year's IACP, swing by our booth (2825) to see the latest ways we're helping officers spend more time in the community and less time doing paperwork. Plus, you can learn more about a new program that gives select agencies early access to new technologies and helps them stay on the cutting edge.

Going to IACP?

**YES, I'M IN**

**NO, BUT KEEP ME UPDATED**



Sincerely,

Axon

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## Kelsey Barak

---

**From:** Zac Emmel <zemmel@axon.com>  
**Sent:** Thursday, September 28, 2017 10:31 AM  
**To:** Sid Lambert  
**Subject:** Axon wants your help!

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Dear Sid,

My name is Zac, I'm on the product management team at Axon. We want to improve the evidence management experience for you and would really appreciate your feedback.

Would you be able to take a quick survey to help us out? It should take less than a minute.

[TAKE SURVEY](#)

Thanks so much!

Zac Emmel  
Product Manager

Axon  
Protect Life





## Kelsey Barak

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Tuesday, September 26, 2017 11:27 AM  
**To:** Sid Lambert  
**Subject:** Get Ready for Axon at IACP

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## AXON AT IACP. ARE YOU IN?

Dear Sid,

IACP is coming up fast. If you're heading to the show, please make sure to stop by our booth (2825). We're excited for this year's experience, which will showcase our latest technologies, including our new AI-powered apps, new products and the unveiling of a new campaign.

Hope to see you there! Let us know if you're in:

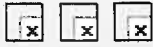
**YES, I'M IN**

**NO, BUT KEEP ME UPDATED**

Sincerely,

Axon

Protect Life



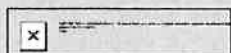
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Friday, September 22, 2017 10:08 AM  
**To:** Sid Lambert  
**Subject:** Offense + Defense: Axon's Security Game is Unmatched

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## SECURITY AT AXON

Dear Sid,

At Axon, we go above and beyond to keep your critical evidence protected.

Watch our recent webinar on information security to learn about Axon's best practices that exceed industry standards to ensure your agency's data remains secure. Plus, get key insights from our internal security experts about the design process and security infrastructure of [Evidence.com](#).

**WATCH WEBINAR ON DEMAND**

Want more security information? Our recent blog series, [Security Minded](#), goes in-depth into our full security program, while giving you important tools and information to keep your agency protected.

Sincerely,

Axon

Protect Life



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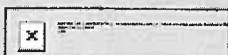
## Kelsey Barak

---

**From:** Noah Spitzer-Williams <noahsw@axon.com>  
**Sent:** Thursday, August 24, 2017 3:48 PM  
**To:** Sid Lambert  
**Subject:** Axon needs your help

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Dear Sid,

My name is Noah, and I'm a product manager at Axon (formerly known as Taser International). I'm working on a great new product for Axon, and I'm wondering if you can take a super quick survey to help us out?

It'll take less than a minute to complete.

**TAKE THE SURVEY**

Thank you!

Noah Spitzer-Williams  
Product Manager

Axon  
Protect Life







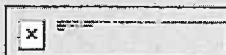
## Kelsey Barak

---

**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Thursday, August 3, 2017 9:52 AM  
**To:** Sid Lambert  
**Subject:** Join me for our security webinar

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Dear Sid,

I know how much you care about the security of your data. As the Senior Manager of Trust and Security at Axon, I care a lot about it too.

That's why I hope you'll join our upcoming security webinar on Wednesday, August 9 at 10 a.m. PST. I'll walk you through how our team at Axon protects your information.

Please let me know if you'll be tuning in by registering [here](#).

Sincerely,

Greg Hewes



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**Kelsey Barak**

---

**From:** Joseph Marioni <jmarioni@taser.com>  
**Sent:** Monday, September 18, 2017 10:30 AM  
**To:** Candy Thomas; Sid Lambert  
**Subject:** TASER

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Hi Candy and Sid,

Steve Hartfield is no longer with our company. I will be assisting you in your purchase from here on out. If either of you have time to give me a call, I would like to get a better perspective on the deal. Steve shared with me kind of where you guys were but I would like to be crystal clear.

**Joseph Marioni**  
TASER Sales

**O / 480 515.6328**  
**F / 480 360 7713**

**AXON.COM**

TASER INTERNATIONAL IS NOW AXON

## Kelsey Barak

---

**From:** Steve Hartfield <steveh@taser.com>  
**Sent:** Monday, June 26, 2017 1:21 PM  
**To:** Sid Lambert  
**Cc:** Ben Rubke  
**Subject:** RFP Clarification

Good afternoon Sid,

I am the CEW Rep for Fontana PD and it has come to my attention that we currently do have an RFP with your agency (Body Cams + CEWs under OSP plan) submitted with Ben Rubke, our Axon Camera Rep back in April. However, I have had Sgt. Snyder reach out to me over the last 10 days in regards to just getting him a quote for CEW's (weapons only) using a 'Training Budget' funds and a different program called TASER 60. I wanted to make sure that emailing this info should not be a problem with the current RFP that may still be ongoing concerning the cameras.

Can you let me know if this communication to wrap up the weapons portion is an issue as I have had no Body Cam discussion with the Sgt.

Thank you.

**Steve Hartfield**  
Smart Weapons Specialist-CA

O / 480.515.6318  
F / 480.999.6160

**AXON.COM**

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Protect Life.



*Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.*

## Kelsey Barak

---

**From:** Shawnacee Neziol <shawnacee@axon.com>  
**Sent:** Friday, June 16, 2017 4:30 PM  
**To:** Sid Lambert  
**Subject:** Request for Additional Feedback - SP-98-PD-17

Good afternoon Sid,

Thank you for the opportunity to bid on The City of Fontana RFP for Body Worn Cameras (SP-98-PD-17). Body worn technology represents a fundamental shift in the way police departments, cities, and communities administer and improve law enforcement. We're excited that Fontana is taking this step and look forward to hearing about the positive impacts this new technology has on The City.

While we respect and appreciate The City's intent to move forward with another provider, we were disappointed and surprised to see two vendors receive higher RFP scores than Axon. Based on the criteria listed in the RFP (experience, responsiveness, system, project plan, and cost) we would greatly appreciate your guidance into where Axon scored lower and ultimately lost the bid. With stronger experience, financials, hardware / software development, and project planning resources than any other vendor in the space (notably the top-two scoring vendors) we hope you can provide additional insight into your selection process and criteria.

Further, if the vendor you have selected does not fulfill your needs for an exceptional solution, we welcome the opportunity to discuss the issues as well as potential remedies. Our agencies have told us that a rigorous side-by-side field trial is key to the evaluation process. Therefore, we continue to offer a year-long national field trial at no cost if you're considering further evaluation of the top-three scoring vendors.

<https://www.axon.com/info/offer>

Axon's mission is to Protect Life and Protect Truth. As a long-time partner to law enforcement, we also welcome candid feedback to improve our solutions to serve you better.

Thank you so much,

**SHAWNACEE NEZIOL**  
Proposal Manager

**M / 520 204 4522**  
**O / 480 463 2177**

**AXON.COM**

TASER INTERNATIONAL IS NOW AXON

## Kelsey Barak

---

**From:** Candy Thomas  
**Sent:** Tuesday, June 27, 2017 4:36 PM  
**To:** shawnacee@axon.com  
**Cc:** Sid Lambert; Angela Stover; James Burton  
**Subject:** FW: Request for Additional Feedback - SP-98-PD-17

Ms. Neziol,

Per your request a brief summary of our phone conversation:

I explained that our RFP left everything very open-ended so vendors could indicate their solution to our Body Worn Camera program. We did not list specific requirements as it would possibly limit us to a product that may not have the most current features/options available due to today's rapidly changing technology. Although we did have Taser as a BWC vendor for our trial period as well as other companies to varying degrees we did not select your product because it does not have some of the capabilities that our selected vendor has. A few of those items are: no audio only recording, no gps, no individual still photos (only from videos), needs a separate device to view in field, etc.

We were very transparent with Ben throughout the RFP process as we were with other vendors. We have purchased smart devices to move forward with our chosen vendor. Should our needs change or our current vendor does not meet our expectations we may revisit the process in the future.

Thank you for your inquiry.

*Candy Thomas*

Sr. Administrative Analyst  
Fontana Police Department  
17005 Upland Ave.  
Fontana, CA 92335  
(909) 356-7144  
[cthomas@fontana.org](mailto:cthomas@fontana.org)

---

**From:** Shawnacee Neziol [<mailto:shawnacee@axon.com>]  
**Sent:** Friday, June 16, 2017 4:30 PM  
**To:** Sid Lambert <[slambert@fontana.org](mailto:slambert@fontana.org)>  
**Subject:** Request for Additional Feedback - SP-98-PD-17

Good afternoon Sid,

Thank you for the opportunity to bid on The City of Fontana RFP for Body Worn Cameras (SP-98-PD-17). Body worn technology represents a fundamental shift in the way police departments, cities, and communities

administer and improve law enforcement. We're excited that Fontana is taking this step and look forward to hearing about the positive impacts this new technology has on The City.

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<https://www.axon.com/info/offer>

Axon's mission is to Protect Life and Protect Truth. As a long-time partner to law enforcement, we also welcome candid feedback to improve our solutions to serve you better.

Thank you so much,

**SHAWNACEE NEZIOL**

Proposal Manager

---

**M / 520 204 4522**

**O / 480 463 2177**

**AXON.COM**





## Kelsey Barak

---

**From:** Angela Stover  
**Sent:** Thursday, July 28, 2016 9:47 AM  
**To:** Roberto Vasconcellos; Candy Thomas  
**Subject:** FW: Evidence.com

FYI

---

**From:** Ben Rubke [mailto:brubke@taser.com]  
**Sent:** Tuesday, July 26, 2016 3:04 PM  
**To:** Angela Stover  
**Subject:** Re: Evidence.com

Hi Lt. Stover,

A couple of points...

Every BWC program needs an efficient process to upload video to a file storage system after a shift, charge camera batteries so they're fully charged for the next shift, and update firmware on each device.

TASER provides a docking station system to accomplish all three of these functions simultaneously that we term 'Dock and Walk Workflow.' After a shift, officers walk into the camera / report writing room and simply set their camera into the dock and they're done (camera then uploads, charges, and updates).

The docking system TASER provides upload video directly to Evidence.Com which is a secure cloud storage system (rather than an on-premise storage configuration) – We do this for a couple of reasons.

- To confirm the video is uploaded using a highly secure encryption process
- Audit / Chain of Custody Logs – if video evidence leaves our system (for example to an on-premise system) we can't provide the audit trail to confirm chain of custody was maintained from video capture until it reaches the courtroom.
- To enable TASER to push firmware updates to individual devices
- To enable easy, controlled, trackable sharing with surrounding agencies, the DA's office, media, and PRA requests
- To confirm the video is stored in a highly secure (CJIS compliant) database.
- Each hour of video captured at 720p is 2.6GB of data – each officer will have between 2-3 hours of video per shift – better to partner for this level of data storage than try to manage expectations and storage needs as an individual agency.
- Agencies often underestimate the amount of time / opportunity cost / ongoing maintenance and hardware costs associated with storing this amount of data onsite.

That being said, we've built an open platform so if your IT team wants to pull video into an on-premise storage system they can certainly do that AFTER the video is uploaded to Evidence.Com.

Hopefully the additional context I provided helps in case you get questions tonight. I'm available on my mobile to support you further if you have any last minute questions [REDACTED]. Good Luck!

Ben

Ben Rubke  
[REDACTED]

--

---

**From:** Angela Stover <[astover@fontana.org](mailto:astover@fontana.org)>

**Date:** Tuesday, July 26, 2016 at 2:24 PM

**To:** Ben Rubke <[brubke@taser.com](mailto:brubke@taser.com)>

**Subject:** Evidence.com

Ben,

I am being asked by IT Dept. if Taser required Evidence.com or can your BWC work with an on-premise storage and streaming system?

Sorry, last minute prepping for tonight!

Angela

## Kelsey Barak

---

**From:** Scott Snyder  
**Sent:** Wednesday, January 2, 2019 10:13 AM  
**To:** Candy Thomas  
**Subject:** Fwd: Axon Contract - evidence.com

Can you find this contract and see if there is any fees to early termination?

Thanks,  
Scott

### Scott Snyder

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

Begin forwarded message:

**From:** Allen Sliper <[asliper@axon.com](mailto:asliper@axon.com)>  
**Date:** January 2, 2019 at 09:29:08 PST  
**To:** "[ssnyder@fontana.org](mailto:ssnyder@fontana.org)" <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Axon Contract - [evidence.com](http://evidence.com)

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Sgt. Snyder –

Happy New Year. Sorry for the delay, it was a bit tougher to find answers with a lot of the internal team on vacation. I've been digging further regarding your request to move down to a Lite [evidence.com](http://evidence.com) account. It turns out that the PD bought 5 cameras and Pro [e.com](http://e.com) licenses in 2014 on a 5 year contract that expires November 2019. To move down to a Lite account would require cancellation of your current contract. Let me know if this is an option you'd like to pursue or if you have any further questions at all.

Thanks,

Allen

**ALLEN SLIPER**  
Senior Regional Manager, Southwest

858.353.3228  
[asliper@axon.com](mailto:asliper@axon.com)  
[AXON.COM](http://AXON.COM)

## Kelsey Barak

---

**From:** Candy Thomas  
**Sent:** Tuesday, February 26, 2019 11:26 AM  
**To:** Kelsey Barak  
**Subject:** FW: Axon Contract - evidence.com

This is the only other item I found for the PRA

### Candy Thomas

Police Administrative Support Services Manager • Fontana Police Department  
[cthomas@fontana.org](mailto:cthomas@fontana.org) • Office: (909) 356-7144

---

**From:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Sent:** Monday, February 25, 2019 8:00 AM  
**To:** Candy Thomas <[cthomas@fontana.org](mailto:cthomas@fontana.org)>  
**Subject:** FW: Axon Contract - evidence.com

I received this from Axon yesterday. It sounds like they have us tied to the post on this contract. At least it is only for 9 more months.

Scott

### Scott Snyder

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

---

**From:** Allen Sliper <[asliper@axon.com](mailto:asliper@axon.com)>  
**Sent:** Sunday, February 24, 2019 10:58 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Re: Axon Contract - evidence.com

Sgt. Snyder -

I apologize for not getting back to you as I thought I had done so. The only cancellation term is Termination for Non-Appropriations or a lack of funding. There is a negative effect, however, as it can affect the credit rating of the City. Since we are looking at about nine months it would probably make more sense to ride out the rest of the contract and change to Lite accounts at the end but please let me know how you'd like to proceed.

Sorry I didn't have better news but let me know if you have any further questions or how else I can assist.

Thanks,

Allen

**ALLEN SLIPER**  
Senior Regional Manager, Southwest

858.353.3228

[AXON.COM](http://AXON.COM)

On Feb 21, 2019, at 1:14 PM, Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)> wrote:

Any word on the contract info I requested?

Sgt. Snyder

**Scott Snyder**

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

---

**From:** Allen Sliper <[aslipper@axon.com](mailto:aslipper@axon.com)>  
**Sent:** Friday, January 4, 2019 11:22 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Re: Axon Contract - [evidence.com](http://evidence.com)

Sgt. Snyder -

I am looking into this now for you. Get back with you soon.

Allen

On Jan 3, 2019, at 8:26 AM, Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)> wrote:

Thank you for getting back. This time of year gets hectic for everyone, so no problem on the delay. Is there any fee's with cancelling the contract early?

Sgt. Snyder

**Scott Snyder**

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

---

**From:** Allen Sliper [<mailto:aslipper@axon.com>]  
**Sent:** Wednesday, January 02, 2019 9:29 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Axon Contract - [evidence.com](http://evidence.com)

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Sgt. Snyder –

Happy New Year. Sorry for the delay, it was a bit tougher to find answers with a lot of the internal team on vacation. I've been digging further regarding your request to move down to a Lite [evidence.com](#) account. It turns out that the PD bought 5 cameras and Pro [e.com](#) licenses in 2014 on a 5 year contract that expires November 2019. To move down to a Lite account would require cancellation of your current contract. Let me know if this is an option you'd like to pursue or if you have any further questions at all.

Thanks,  
Allen

**ALLEN SLIPER**  
Senior Regional Manager, Southwest

858.353.3228  
[aslipper@axon.com](mailto:aslipper@axon.com)

[AXON.COM](http://AXON.COM)

## Kelsey Barak

---

**From:** Roberto Vasconcellos  
**Sent:** Wednesday, September 28, 2016 10:27 AM  
**To:** Allen Fincher  
**Subject:** FW: AXON Body 2 Bluetooth / WiFi  
**Attachments:** AXON\_Body\_2\_Spec.pdf

FYI. This is the exact opposite of what Ben told me. I will just have to test with a unit to make sure how it works and how that will affect us.

**From:** Ben Rubke [mailto:brubke@taser.com]  
**Sent:** Tuesday, September 27, 2016 1:34 PM  
**To:** Roberto Vasconcellos <rvasconcellos@fontana.org>  
**Cc:** Angela Stover <astover@fontana.org>  
**Subject:** AXON Body 2 Bluetooth / WiFi

Roberto – great seeing you last week and apologize for the delay in getting back to you. I'm attaching the AB2 spec sheet for your reference. It lists the WiFi protocol (802.11n at 5 GHz and 2.4 GHz).

The camera uses Bluetooth Low Energy to make the initial connection to Axon View. Once that connection is made, users may add metadata to videos. In order to use the Live View feature or playback video, one must pair to the camera's Wi-Fi network. If an officer is connected to an Agency's Wi-Fi network and wants to use the live view feature or playback video, then he/she must connect to the camera's Wi-Fi network. However, if the officer is out in the field and the only Wi-Fi network their phone is familiar with is their camera's, it will automatically connect.

Let me know if you have any additional questions about the hardware.

Best,

Ben

**Ben Rubke**  
Senior Regional Manager  
Video and Evidence Management Solutions  
Mobile: [REDACTED]

**TASER | Axon**  
Protect Life. Protect Truth.

See Inside SJPD's Recent Body Camera Deployment: <https://spark.adobe.com/page/aBwNtBz2V50ft/>



Axon Body 2 Camera Models																	
Model	Model No.	Color															
Axon Body 2 camera	74001	Black															
Specifications	Features																
<ol style="list-style-type: none"> <li>Operating temperature range: -4 °F to 122 °F (-20 °C to 50 °C).</li> <li>Storage temperature range:<sup>1</sup> -4 °F to 95 °F (-20 °C to 35 °C).</li> <li>Charging temperature range: 41 °F to 95 °F (5 °C to 35 °C).</li> <li>Humidity: 95 percent non-condensing.</li> <li>Drop test: 6-foot (1.8-meter).</li> <li>IEC 60529 IP67 (6 dust, 7 water).</li> <li>Salt fog MIL-STD-810G.</li> <li>Up to 30 frames per second.</li> <li>Settings:<sup>2</sup> <table border="1"> <thead> <tr> <th>Resolution</th><th>File size for 1 h</th><th>Storage capacity</th></tr> </thead> <tbody> <tr> <td>Low SD 480p (640 x 480 VGA resolution)</td><td>0.8 GB</td><td>&gt;70 h</td></tr> <tr> <td>High SD 480p (640 x 480)</td><td>1.8 GB</td><td>~35 h</td></tr> <tr> <td>Low HD 720p (1280 x 720) (recommended)</td><td>2.7 GB</td><td>~23 h</td></tr> <tr> <td>High HD 1080p (1920 x 1080)</td><td>5.4 GB</td><td>~12 h</td></tr> </tbody> </table> </li> <li>Specific absorption rate (SAR): 0.94 W/kg.</li> <li>Rechargeable, replaceable lithium-ion polymer battery. 3000 mAh capacity.<sup>3,4</sup></li> <li>Bluetooth 4.0.</li> <li>USB 2.0.</li> <li>Wi-Fi 802.11n at 5 GHz and 2.4 GHz.</li> <li>More than 12 hours of battery life under normal operation.<sup>5</sup></li> <li>Video format: MPEG-4 (.MP4)</li> <li>Video compression: H.264</li> <li>Storage: 64 gigabyte solid-state non-removable embedded Multimedia Card (eMMC)</li> <li>Encryption: 256-bit AES<sup>2</sup></li> <li>Light sensor: CMOS</li> </ol>	Resolution	File size for 1 h	Storage capacity	Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h	High SD 480p (640 x 480)	1.8 GB	~35 h	Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h	High HD 1080p (1920 x 1080)	5.4 GB	~12 h	<ol style="list-style-type: none"> <li>EVENT button to start and stop recording.</li> <li>Pre-event buffer of 0–120 seconds, configurable by agency in 30-second increments.</li> <li>On/Off slide switch to power the device.</li> <li>Battery button and battery LED to indicate remaining battery capacity.</li> <li>Operation LED on the top of the housing indicates camera status.</li> <li>Dual-channel microphone: Stereo microphone (two-channel) always recording two tracks).</li> <li>Haptic notification: Vibration feedback to accompany beep tones.</li> <li>Near field communication (NFC) chip.</li> <li>Several mounts are available.</li> <li>Full color audiovisual camera.</li> <li>143° diagonal field of view camera lens, 107° horizontal field of view, and 78° vertical field of view.</li> <li>Three-axis image stabilization.</li> <li>Retina Low-Light capability less than 0.1 lux.</li> <li>Playback and download via TASER software applications.</li> <li>GPS tagging capability available through Android and iOS Axon View applications via Bluetooth technology. Streaming capability is available through Android and iOS Axon View applications via Wi-Fi technology.</li> <li>Watermark: Date and time automatically embedded into the video.</li> <li>Compatible with the Axon Signal Unit (ASU).</li> </ol>	
Resolution	File size for 1 h	Storage capacity															
Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h															
High SD 480p (640 x 480)	1.8 GB	~35 h															
Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h															
High HD 1080p (1920 x 1080)	5.4 GB	~12 h															
Physical Characteristics <sup>6,7</sup>																	
Dimensions																	
Depth 1 (D1)	Depth 2 (D2)	Width (W)															
0.94 in [2.4 cm]	1.01 in (2.6 cm)	2.76 in [7 cm]															
		Height (H)															
		3.42 in [8.7 cm]															
		Weight															
		5.0 oz [142 g]															

<sup>1</sup> Less than 1 month at the high temperature. Long-term storage should be in a climate-controlled environment.

<sup>2</sup> Resolution and encryption settings are agency-configurable.

<sup>3</sup> Rechargeable lithium-ion polymer batteries have a limited life of approximately 1 year. With age, batteries will gradually lose their capacity to hold a charge. This loss of capacity (aging) is irreversible. As the battery loses capacity, the length of time it will power your device (run time) decreases. Additionally, lithium-ion polymer batteries continue to slowly discharge (self-discharge) when not in use or while in storage. It is advised that you routinely check the battery's charge status. The device should be recharged regularly to maintain the internal chemistry of the battery. TASER product user manuals summarize how to check battery status as well as battery charging instructions. The latest product manuals are available at [www.taser.com](http://www.taser.com).

<sup>4</sup> The Axon Body 2 camera battery pack can be replaced. Please contact [www.taser.com](http://www.taser.com) to purchase a replacement battery.

<sup>5</sup> Temperature, other ambient conditions, and usage can affect battery life.

<sup>6</sup> Product specification may change without notice; actual product may vary from picture.

<sup>7</sup> Dimensions and weights are for reference only.





**From:** Axon Training Department <training@taser.com>  
**Sent:** Tuesday, September 11, 2018 12:11 PM  
**To:** Andrew Vestey  
**Subject:** Axon Body Worn Camera Certification Course Announced!

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Good Day!

We are hitting the road with our Axon Body Worn Camera certification course. This BWC course provides certification in:

- Axon Body 2 Camera
- Axon Flex 2 Camera
- Evidence.com
- Administrative Settings
- Video Redaction
- Case Sharing
- Audit Trails
- Axon apps including Device Manager

Online course modules get students prepared to attend the one-day in-class session. The fee is \$600 per student and all registration and payment would be required to be completed 21 days before the course date. Online work will be open at that time and be required to be completed three days before the training date.

The current schedule is listed below. Visit the [TASER Instructor Network](#) or [www.axon.com/training](http://www.axon.com/training) page for further details and registration.

- [Fort Worth, TX](#) [Tuesday, October 23](#)
- [Westminster, CO](#) [Tuesday, December 4](#)

- Sandy, UT                      Monday, December 10
- Johnston, IA                Tuesday, December 11
- Irving, TX                    Tuesday, December 11
- Castle Rock, CO          Friday, December 14
- Topeka, KS                 Monday, December 17
- Coos Bay, OR              January 28, 2019
- Daytona Beach, FL February 8, 2019



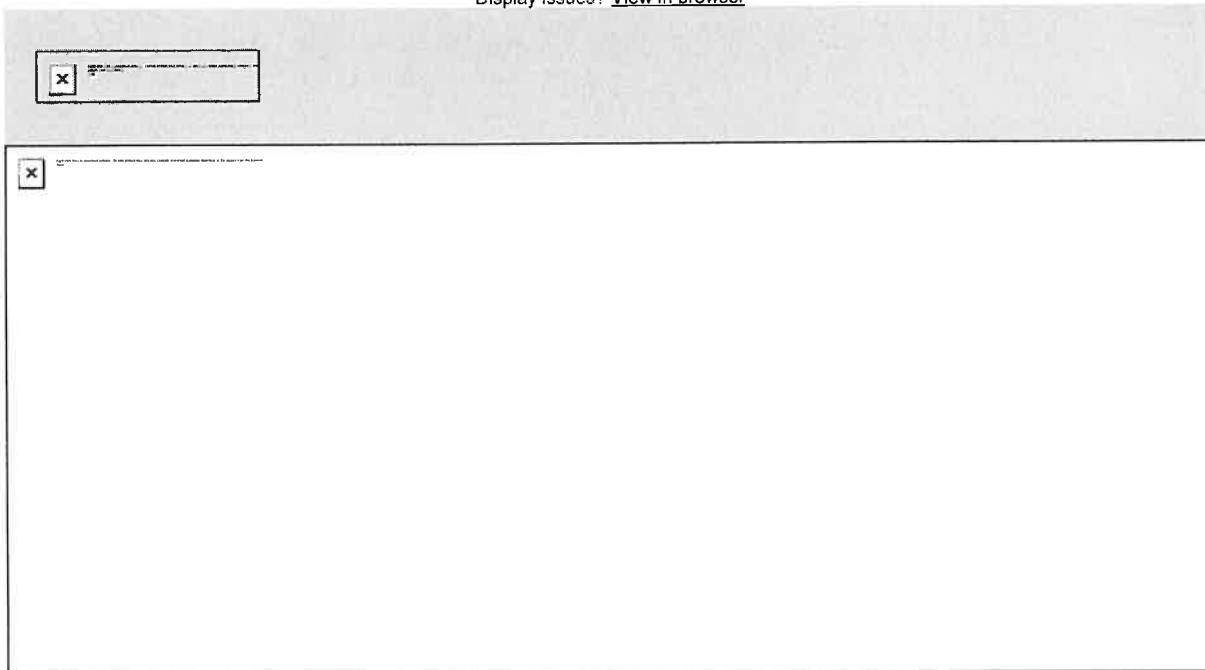
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**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Tuesday, August 21, 2018 1:42 PM  
**To:** Andrew Vestey  
**Subject:** You'll want to witness this

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## **A PARTY YOU WON'T WANT TO MISS. ANNOUNCEMENTS THAT YOU NEED TO WITNESS.**

Don't be caught hearing all your friends say: "You should have been there." We're celebrating our 25th anniversary the Saturday before IACP, and this is a party you're not going to want to miss. We're featuring internationally acclaimed band OneRepublic and making some groundbreaking announcements that you need to be on hand for.

So, make sure your travel is booked accordingly so that after this party is over you can tell those that weren't: you should have been there.

**When:** Saturday, October 6th, 2018

**Where:** House of Blues, Orlando FL

**How to register:** Click the link below.

[CLICK HERE TO REGISTER](#)

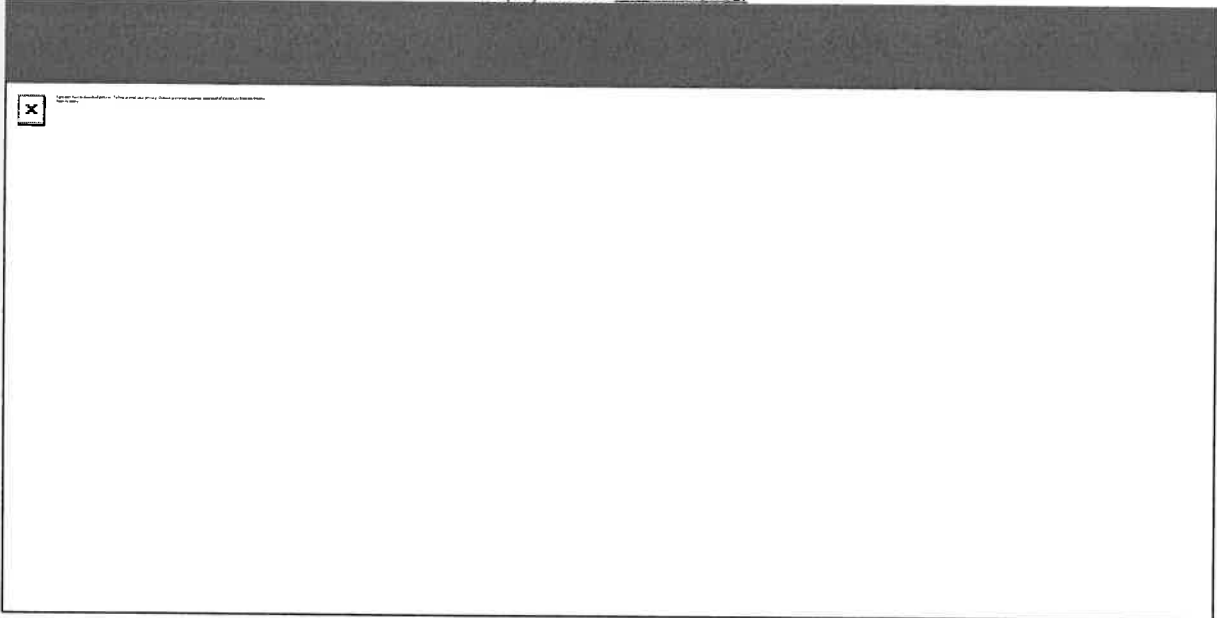


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**From:** Michael Dzezinski <training@taser.com>  
**Sent:** Wednesday, August 2, 2017 11:10 AM  
**To:** Andrew Vestey  
**Subject:** TASER Training Videos Request

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## VIDEOS REQUEST

Greetings TASER Instructors,

I wanted to take a few minutes to send out a request for CEW deployment videos which may be useful within future TASER training versions.

Specifically, if your agency has a video which you feel may be beneficial in regard to CEW training objectives, please feel free to submit it to us for consideration.

We're especially interested in videos which depict any of the following:

- Compliance achieved merely by arcing or displaying a CEW
- Compliance achieved via good verbalization/de-escalation skills
- Effective deployment utilizing two-shot capabilities of the X2 CEW (e.g. First shot missed or suffered clothing disconnect, 2<sup>nd</sup> shot achieved desired outcome)

- Any other videos which depict typical learning objectives (e.g. shot placement, cuffing under power, etc.

Any agency who submits a video which is selected for use in Version 21 will be awarded a free X26P or X2 CEW; along with a holster and power source.

Submission guidelines:

1. All video submissions must be sent electronically to TASER Training Staff Instructor Ed Cangiano
2. All video submissions must be accompanied by the Video Release Agreement. This means that your agency must have full ownership of the video; as well as authority to release it to TASER Training (Axon).
3. Please include the following information, at a minimum:
  - Your full name, agency, mailing address and email contact
  - Type of video hardware which recorded the incident (e.g. Axon Flex, in-car video, etc.)
  - Brief narrative, including type of call-for-service; as well as lessons-learned, final outcome, etc.

Agencies who have videos which are selected for use will be notified via email.

Please direct video submission questions directly to Staff Instructor Ed Cangiano.

—

On an unrelated note, please remember that all TASER Instructors are expected to check our Training Resource page at least 72 hours prior to delivering any TASER training.

Unfortunately, we continue to suffer from instructors who aren't using the most current forms and documents; or not complying with Training Bulletins as they apply to use and submission of the exposure release forms, etc.

Thank you,

**Michael Dzezinski**

Head of Global CEW Training

## TASER Training Department

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**From:** TASER Training Department <training@taser.com>  
**Sent:** Wednesday, February 22, 2017 11:29 AM  
**To:** Andrew Vestey  
**Subject:** TASER Training Bulletin 20.0-07 Annual User Update

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x

TRAINING

## TRAINING BULLETIN 20.0-07: ANNUAL USER UPDATE

**Background:** As part of its continuing commitment to excellence, TASER International is pleased to announce the release of the 2017 Annual CEW End-User Update PowerPoint presentation.

This presentation takes effect on March 1st, 2017, and is designed for use as part of the TASER end-user certification requirements, as enumerated within the Version 20 "TASER CEW End-User Certification and Annual Re-Certification Requirements" document.

This 2017 Annual CEW End-User Update Presentation, along with a newly released and optional "CEW Study Aid Selected Use Guidelines", can be accessed and downloaded at <https://www.taser.com/training/resources>. This same link also provides for a host of other critical TASER training documents and forms, including TASER Training Version 20.

Please direct any training questions to TASER Training at [training@taser.com](mailto:training@taser.com).



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**Kelsey Barak**

---

**From:** Andrew Vestey  
**Sent:** Thursday, April 6, 2017 4:16 PM  
**To:** Evidence.com  
**Subject:** Re: Evidence.com - Evidence download link

Also I have a copy of the surveillance video from jack in the box that I'll give to you

Sent from my iPhone

**Andrew Vestey**

Corporal • Fontana Police Department  
[avestey@fontana.org](mailto:avestey@fontana.org) • Office: (909) 350-7717

On Apr 6, 2017, at 1:48 PM, [Evidence.com](mailto:noreply@evidence.com) <[noreply@evidence.com](mailto:noreply@evidence.com)> wrote:

 AXON Evidence.com



## ONTARIO POLICE DEPT. - CA

Higbee, Jeffrey from **Ontario Police Dept. - CA** ([ontariopdca.evidence.com](mailto:ontariopdca.evidence.com)) has sent a link to download evidence on [Evidence.com](http://Evidence.com). After clicking on the link below you will download a zip file containing the evidence.

**Please note that your access to this link will expire on May 06, 2017 13:37:00 (-07:00).**

Download link:

[\[Click here to download\]](#)

Sincerely,  
The Axon Team

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message above begin with the proper URL e.g. "<https://agencyname.evidence.com>". Please forward emails that appear suspicious to [help@evidence.com](mailto:help@evidence.com).

## Kelsey Barak

---

**From:** Andrew Vestey  
**Sent:** Thursday, April 6, 2017 3:39 PM  
**To:** 'jstanley@uplandpd.org'  
**Subject:** FW: Evidence.com - Evidence download link

### Andrew Vestey

Corporal • Fontana Police Department  
[avestey@fontana.org](mailto:avestey@fontana.org) • Office: (909) 350-7717

---

**From:** Evidence.com [mailto:noreply@evidence.com]  
**Sent:** Thursday, April 06, 2017 1:38 PM  
**To:** Andrew Vestey <[avestey@fontana.org](mailto:avestey@fontana.org)>  
**Subject:** Evidence.com - Evidence download link



## ONTARIO POLICE DEPT. - CA

**Higbee, Jeffrey** from **Ontario Police Dept. - CA** ([ontariopdca.evidence.com](http://ontariopdca.evidence.com)) has sent a link to download evidence on Evidence.com. After clicking on the link below you will download a zip file containing the evidence.

**Please note that your access to this link will expire on May 06, 2017 13:37:00 (-07:00).**

Download link:

[\[Click here to download\]](#)

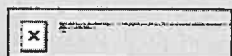
Sincerely,  
The Axon Team

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message above begin with the proper URL e.g. "<https://agencyname.evidence.com>". Please forward emails that appear suspicious to [help@evidence.com](mailto:help@evidence.com).

**From:** Evidence.com <noreply@axon.com>  
**Sent:** Wednesday, February 27, 2019 7:29 AM  
**To:** Andrew Vestey  
**Subject:** Evidence.com Service Update

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## EVIDENCE.COM SERVICE UPDATE

Evidence.com ([http://go.pardot.com/e/636291/2019-02-27/3sndm1/973553598?h=F7fub5Q7lJs\\_yR7tiAJFJiX4K4mp-HQd\\_m\\_H13KexDo](http://go.pardot.com/e/636291/2019-02-27/3sndm1/973553598?h=F7fub5Q7lJs_yR7tiAJFJiX4K4mp-HQd_m_H13KexDo)) is back online after a disruption in service. Our Microsoft Azure partners have identified that during their routine power maintenance, equipment responsible for power redundancy failed causing temporary power loss in the US Virginia data center. More details can be found on their status page: [http://go.pardot.com/e/636291/en-us-status-/3sndmm/973553598?h=F7fub5Q7lJs\\_yR7tiAJFJiX4K4mp-HQd\\_m\\_H13KexDo](http://go.pardot.com/e/636291/en-us-status-/3sndmm/973553598?h=F7fub5Q7lJs_yR7tiAJFJiX4K4mp-HQd_m_H13KexDo) Axon Engineers are currently checking all parts of Evidence.com to ensure it is 100% operational.

We are sorry for any inconveniences that this may have caused.

Contact Customer Support Online: Click [Here](#)

US: 1-800-978-2737

UK: +44 1327 709 666

AU: 1-800-512-069

NZ: 1-800-005-161

Other: [your country code]-800-787-82878

Sincerely,

Axon  
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**From:** Evidence.com <noreply@axon.com>  
**Sent:** Wednesday, February 27, 2019 6:12 AM  
**To:** Andrew Vestey  
**Subject:** Evidence.com Service Update

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## EVIDENCE.COM SERVICE UPDATE

We're currently experiencing an issue with [Evidence.com](#) that is causing disruptions in service. Evidence.com log in, the Axon Dock, Evidence Sync, Web Upload, and other upload mechanisms are currently affected at this time. Our team of engineers are looking into the issue and will restore full functionality as soon as possible.

We're sorry for any inconveniences this may have caused.

Contact Customer Support Online: Click [Here](#)

US: [1-800-978-2737](#)

UK: [+44 1327 709 666](#)

AU: [1-800-512-069](#)

NZ: [1-800-005-161](#)

Other: [your country code]-800-787-82878

Sincerely,

Axon

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**From:** Axon <donotreply@contact.axon.com>  
**Sent:** Tuesday, January 29, 2019 10:06 AM  
**To:** Andrew Vestey  
**Subject:** Early-bird pricing for Accelerate 2019 ends Jan. 31

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## Early-bird pricing for Accelerate 2019 ends Jan. 31.

This is the lowest price we will be offering on the public safety tech conference that 97 percent of 2018 attendees recommend. Don't miss your chance to save up to \$200 on registration.

Want to provide even more value to your agency? Pair the conference with our TASER Master Instructor Course or enroll in Body Worn Camera Certification.

**REGISTER NOW**



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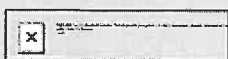
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**From:** Axon <noreply@axon.com>  
**Sent:** Tuesday, January 15, 2019 6:06 PM  
**To:** Andrew Vestey  
**Subject:** Axon Evidence.com will be upgraded on January 22, 2019

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## AXON JANUARY 2019 RELEASE ANNOUNCEMENT

### Axon Evidence will be upgraded on January 22, 2019

Axon's January release adds important update for customers that use Evidence Sync to upload restricted evidence to Axon Evidence.com. We are also happy to announce the availability of TASER 7 support pages in Axon Evidence.com, along with other Evidence.com improvements and updates for other Axon products.

Many of this month's updates are the result of your feedback, and we want to continue to encourage you to contact us to let us know what is working and what improvements we can make.

We do not expect any downtime during the update. Refer to the [Axon Evidence.com Maintenance Schedule](#) on the Axon website for information on the update schedule times for your region.

### What's coming in the January Axon Evidence.com release:

- **Update for Restricted Evidence Uploaded from Evidence Sync**
  - Based on customer feedback, Axon has made a change to how users are added to the Axon Evidence.com access list for restricted evidence. With this change, when a video is uploaded from Evidence Sync with a restricted category is applied, only the user who uploaded the video is added to the access list. In this situation, if the assigned body camera user is different than the uploader, then the assigned user will not have access to the restricted evidence.

- **TASER 7 Support in Axon Evidence**

- With the January release, Axon is making support for TASER 7 Conducted Energy Weapons (CEW) generally available in Axon Evidence.com. This support adds a new Inventory page, used to track the health and status of TASER 7 handles, cartridges, and batteries. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Resolved Issues**

- Each month we include a list of issues that have been resolved in Axon Evidence.com. It can be easy to overlook these changes, but we want to encourage you to review this section of the release notes.

**Other Axon product and field app updates:**

- **Axon Evidence Partner API Updates**

- This update adds an optional rankId parameter to the response when getting user information. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Evidence Upload XT Update**

- An updated version of Evidence Upload XT will be released in mid-January. The updated version will enforce the Evidence Upload XT Bandwidth Settings managed from the Axon Evidence.com Admin page, allow users to set up folders for automatic file uploads to Axon Evidence.com, and has general bug fixes and product improvements. Note: This update was originally planned for late-December 2018, but was delayed to avoid conflicting with the year-end holidays.

- **Axon Capture for iOS Update**

- In mid-January 2019, Axon will release an updated version of Axon Capture for iOS (version 4.1). The changes for this version include: added security enhancements, removed the ability to create a new Axon Evidence account from the app, and resolved an Axon Citizen issue by removing the no category option from the category selector.

- **Axon Interview v3.9.17**

- We are happy to announce the release of Axon Interview version 3.9.17 with added support for Axis IP cameras and improved I/O module functionality. The updated version will be available starting January 22, 2019. Please see the complete Release Notes, linked at the end of the email, for more information.

### Coming Soon Announcements:

This section of the release notes provides advanced notice about major upcoming features, updates, and applications that might require new or updated agency processes. We want to both prepare you for and motivate you with our solutions' continuing progress.

- **Evidence Groups** - In February Axon will roll out new Evidence Groups functionality. Evidence Groups will build on-top of the existing Group feature in Axon Evidence.com to enable agencies to assign evidence ownership to a Group and automate evidence access based on group membership. Currently, the Group feature only allows group monitors to access evidence recorded by users that are currently group members. With Evidence Groups, users with a supervisor role can always access all evidence assigned to their groups; even if the user that recorded the evidence is no longer a member of the group. Note that while users can be members/monitors of multiple groups at one time, each user and each piece of evidence can only be assigned to one Evidence Group at one time.
- **User Rank** - In the coming months, Axon will deploy additional functionality to add and manage User Rank as part of a user's profile. User Ranks will allow agencies to define ranks and rank abbreviations used by their agency. Administrators can optionally assign a rank to user profiles as well as search for users by rank. Our initial plans are to expose user rank in user search and the user detail pages. In the future, rank may be used with other functionalities.
- **Device Home in Axon Evidence** - In February Axon will add a new Device Home attribute for devices to help improve agency device inventory management. The Device Home attribute can be added to devices and then used to find devices on the Axon Evidence.com Inventory search page and help an agency track where devices are kept when they are not deployed with users. Agencies can add Device Home information that corresponds to organizational or physical locations in the agency, such as precincts, divisions, or stations. Then the Device Home attribute can be set to the appropriate Device Home for the agency's devices.

- **Redaction Studio Timeline Zoom Feature** - As part of our on-going Redaction Studio improvements, Axon will be adding a timeline zoom feature that allows users to zoom in and out on the segment timeline for finer control and placement of video and audio masks.
- **Axon Interview Live Streaming** - In February Axon will release an refreshed version of the Axon Interview Live Streaming client. The updated version will have a redesigned user interface, along with ability to monitor more rooms simultaneously, add bookmarks during an interview, and collaborate with other users on notes within the the live streaming application, which will can be viewed in Axon Evidence.com. Additionally, the update will provide useful information, such as a health check of the cameras and how long the interview has been recording.
- **Redaction Assistant** - In December Axon launched early access for Redaction Assistant. We are getting feedback from our early access partners and improving the overall processes. Redaction Assistant is an add-on to the standard Axon Redaction Studio functionality. Redaction Assistant speeds up your redaction process by checking videos for common objects, such as license plates and video screens, and automatically adding mask segments to those objects. Once Redaction assistant has completed the check, Redaction Studio users can review and edit the mask segments as needed. This cuts down the amount of time you need to spend on tedious, repetitious tasks and lets you focus on more important parts of redaction. Additionally, Redaction Assistant's ability to identify objects will improve over time, further reducing the time needed for reviews and editing.
- **Axon Performance** - programs produce vast amounts of data. Reviewing all that data can be an extremely time-consuming, manual, and paper-based process. Axon Performance allows agencies to take a more automated, data-driven approach to this work by guiding frontline supervisors through intuitive policy review workflows that highlight officer and squad performance based on agency defined criteria. Additionally, Axon Performance can assist agencies by selecting a randomized sample of body-worn videos for supervisor review, highlighting calls for service without a body-worn video, and surfacing uncategorized evidence that's scheduled for deletion. Axon Performance is currently in early access and will be released late in the first quarter of 2019. See the [Axon](#)

[Performance product page](#) for additional information and watch the release notes for additional product announcements.

[VIEW COMPLETE RELEASE NOTES](#)

If you have any questions about the information in this release, please contact Technical Support.

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UK: [+44 1-327-709-666](tel:+44-1-327-709-666)

Australia: [1-800-512-069](tel:1-800-512-069)

New Zealand: [1-800-005-161](tel:1-800-005-161)

International: See our [Contact Us page](#)

Email: [support@axon.com](mailto:support@axon.com)

Sincerely,

The Axon Team

Protect Life

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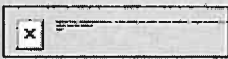




**From:** Axon <donotreply@contact.axon.com>  
**Sent:** Monday, January 14, 2019 2:05 PM  
**To:** Andrew Vestey  
**Subject:** Axon Accelerate — Register now, pay later

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Do not click links or open attachments unless you recognize the sender and know the content is safe.

The best price on Accelerate, extended to Jan. 31.



## ONE LAST CHANCE

Customers told us that our early-bird pricing deal was gone before they even had a chance to take advantage of it. We knew we needed to remedy this tragic situation. So, we're extending our special offer until the end of the month.

But once it's gone, it's gone...and you won't see a better ticket price for Accelerate this year, guaranteed.

We know that you may still be working out budgets or getting approval. No problem. All you need to do to lock in early bird pricing is to register before January 31st. You can submit payment at a later date. Need help getting approval? We can help with that, too, with a justification letter.

Lock in the guaranteed lowest price today!

**REGISTER NOW**



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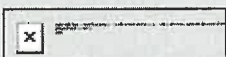
## Kelsey Barak

---

**From:** Rick Smith <rick.smith@contact.axon.com>  
**Sent:** Thursday, January 10, 2019 8:07 AM  
**To:** Andrew Vestey  
**Subject:** Help me tell your story

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Hello,

I'd like to ask for your help. This year, there is a book being published called "The Thin Blue Lie: The Failure of High Tech Policing." It's written by Matt Stroud, a person who, shall we say, holds police (and Axon) in very low regard.

I am also writing a book, called "The End of Killing" – which is a counterpoint, setting forth a strategy for how the continued evolution of less-lethal capabilities will save ever more lives... culminating when we reach the performance of something like the Star Trek Phaser.

Critics like Mr. Stroud rely upon telling the stories of where lives are lost. We need to balance his negative narrative by telling the stories of the lives you all have saved, and the risks you undertake to do so.

If you have a story about how you or someone else from your agency used some of our technology to save a life, or to better protect the public, would you mind sharing it with me? We can't just respond with statistics, we need the human stories of the amazing and heroic work you do.

If you respond and share a story, I will take your email as permission to retell your story. Write it exactly as you would want it told (redacting personal identifying

information as appropriate). Feel free to identify your agency, your officers, or not. I will assume what you send is ready for sharing.

Also, please send me your address, so we might send you back a little gift as a thank you for helping us tell the story of the good work we do together.

Let me conclude by thanking you for doing an often thankless job. I am sorry for people who feel they need to smear you, and I am committed to pushing back against them.

I am thankful to be a part of your community, and a part of your team. I can't wait to read more of your stories, and I will share them widely with the rest of the team here at Axon. It frequently puts a lump in our throat to learn of how you put the heroics together with our technology to do amazing things.

For those of you who didn't see it, here's a link to the tribute we put together with OneRepublic to celebrate and thank the men and women in blue: <http://go.pardot.com/e/636291/4W-n9VhvEbs/3rjbhx/924688629?h=gnRjIAT0ODYfCrAHxktgrifNraPI4eDO2FwLPnCb0hw>

Rick Smith  
Founder and CEO, Axon



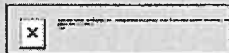
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**From:** Axon <donotreply@contact.axon.com>  
**Sent:** Tuesday, January 8, 2019 11:02 AM  
**To:** Andrew Vestey  
**Subject:** Last chance for our lowest price on Accelerate 2019.

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**Register by January 14 to save up to \$200 on the leading public safety tech conference that 97 percent of 2018 attendees recommend.**

At Accelerate, you will be surrounded by the best in public safety — meet up with colleagues from around the globe and learn from world-class speakers.

Choose from a range of sessions on topics affecting your community, such as officer health and well-being and crisis management. You will also get a deeper look into current and upcoming Axon technologies and have the chance to learn from over 30 other tech and public safety companies.

# Lowest Price Guarantee

This is the lowest price we are offering on registration — get in while you can!

Need help justifying your trip? We've prepared an [email proposal](#) for you. All you need to do is copy and paste it into an email to your boss.

**REGISTER NOW**



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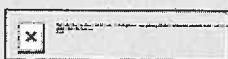
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**From:** Axon <noreply@axon.com>  
**Sent:** Wednesday, February 20, 2019 7:19 AM  
**To:** Andrew Vestey  
**Subject:** Axon Evidence.com will be upgraded on February 26, 2019

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## AXON FEBRUARY 2019 RELEASE ANNOUNCEMENT

Axon's February release extends group functionality in Axon Evidence.com and adds improvements for Redaction Studio and Inventory management. We are also happy to announce the release of an updated version of the Axon Interview Live Streaming application and the Axon Device Manager application. We are confident the new functionality and updates will make day-to-day operations easier and enhance your experience with the Axon ecosystem.

### Important Information for Evidence Sync users with Axon Body 2

We have discovered an uncommon situation with Evidence Sync that could lead to the potential loss of evidence on your Axon Body 2 body worn cameras. If the computer running Evidence Sync enters sleep mode while you are using Evidence Sync to upload evidence from an Axon Body 2 camera and you swap to a different body worn camera while the computer is still in sleep mode, then Evidence Sync is unable to detect that the cameras have changed and uploads evidence as if it were from the original camera. When this occurs, evidence from the new camera may get deleted without being successfully uploaded. Please see the complete Release Notes, linked at the end of the email, for more information about an upcoming Evidence Sync update and best practices to avoid this situation until the update is released.

### What's coming in the February Axon Evidence.com release:

We do not expect any downtime during the update. Refer to the [Axon Evidence.com Maintenance Schedule](#) on the Axon website for information on the update schedule times for your region.

- **Evidence Groups**

- With the February release, Axon is adding the new Evidence Groups functionality. Evidence Groups build on-top of the existing Group feature in Axon Evidence.com

to enable agencies to automatically assign evidence ownership to a Group and automate evidence access based on group membership. While users can be members/monitors of multiple groups at one time, each user and each piece of evidence can only be assigned to one Evidence Group at one time. Please see the complete Release Notes, linked at the end of the email, for more information on implementing and using Evidence Groups.

- **Redaction Studio Updates**

- As part of our on-going Redaction Studio improvements, Axon is adding three updates with the February release: Persistent blur level, Redaction auto-reconnect, and Timeline Zoom. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Device Home in Axon Evidence.com**

- This month Axon has added the new Device Home attribute for devices to help improve agency device inventory management. The Device Home attribute can be added to devices and then used to find devices on the Axon Evidence.com Inventory search page and help an agency track where devices are kept when they are not deployed with users. Agencies can add Device Home information that corresponds to organizational or physical locations in the agency, such as precincts, divisions, or stations. Then the Device Home attribute can be set to the appropriate Device Home for the agency's devices. Please see the complete Release Notes, linked at the end of the email, for more information on using this function.

- **Resolved Issues**

- Each month we include a list of issues that have been resolved in Axon Evidence.com. It can be easy to overlook these changes, but we want to encourage you to review this section of the release notes.

**Other Axon product and field app updates:**

- **Axon Evidence Partner API Updates**

- As part of the changes for the Evidence Groups and Device Home functions, there are a number of updates to the Partner API resources. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Axon Device Manager Update**

- In late February 2019, Axon will release updated versions of Axon Device Manager (ADM) for iOS and Android. The updated versions will allow users to update device status from ADM and manage devices in bulk, instead of individually. Additionally, the Axon Device Manager for Android release will add support for Axon Signal Vehicle units - allowing users to update firmware and send device engineering log files to Axon for troubleshooting.

- **Axon Interview v3.10**



- We are happy to announce the release of Axon Interview version 3.10. The new version includes a change to Axon Interview Live Recording UI text (the button text changes to Create Marker from Create Bookmark), allows users to choose if they want to connect to a server that has alerts, upgrades to Wowza v4.7.7, and updates the Axon Interview Live Streaming application. Please see the complete Release Notes, linked at the end of the email, for more information about up upgrading to the new version.

### Coming Soon Announcements:

This section of the release notes provides advanced notice about major upcoming features, updates, and applications that might require new or updated agency processes. We want to both prepare you for and motivate you with our solutions' continuing progress.

- **Redaction Assistant** - Redaction Assistant is an add-on to the standard Axon Redaction Studio functionality. Redaction Assistant speeds up your redaction process by checking videos for common objects, such as license plates and video screens, and automatically adding mask segments to those objects. Once Redaction assistant has completed the check, Redaction Studio users can review and edit the mask segments as needed. This cuts down the amount of time you need to spend on tedious, repetitious tasks and lets you focus on more important parts of redaction. Additionally, Redaction Assistant's ability to identify objects will improve over time, further reducing the time needed for reviews and editing.  
Redaction Assistant is early access and we expect to release it in April 2019. You can see a preview of Redaction Assistant in the recent [Axon Academy Redaction Studio Virtual Class video](#). The discussion of Redaction Assistant starts around 25 minutes into the video and lasts for 5 minutes. We encourage you to take a look.
- **Axon Performance** - Body-worn camera programs produce vast amounts of data. Reviewing all that data can be an extremely time-consuming, manual, and paper-based process. Axon Performance allows agencies to take a more automated, data-driven approach to this work by guiding frontline supervisors through intuitive policy review workflows that highlight officer and squad performance based on agency defined criteria. Additionally, Axon Performance can assist agencies by selecting a randomized sample of body-worn videos for supervisor review, highlighting calls for service without a body-worn video, and surfacing uncategorized evidence that's scheduled for deletion. Axon Performance is currently in early access and will be released in March 2019. See the [Axon Performance product page](#) for additional information and watch the release notes for additional product announcements.
- **User Rank** - In the coming months, Axon will deploy additional functionality to add and manage User Rank as part of a user's profile. User Ranks will allow agencies to define ranks and rank abbreviations used by their agency. Administrators can optionally assign a rank to user profiles as well as search for users by rank. Our initial plans are to expose user rank in user search and the user detail pages. In the future, rank may be used with other functionalities.

- **Axon View Admin Page** - This update adds the Axon View Admin settings page to provide a central location for maintaining Axon View application settings for your agency.

[VIEW COMPLETE RELEASE NOTES](#)

If you have any questions about the information in this release, please contact Technical Support.

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New Zealand: [1-800-005-161](tel:1-800-005-161)

International: See our [Contact Us page](#)

Email: [support@axon.com](mailto:support@axon.com)

Sincerely,

The Axon Team  
Protect Life

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**From:** Axon <training@contact.axon.com>  
**Sent:** Thursday, February 14, 2019 1:53 PM  
**To:** Andrew Vestey  
**Subject:** Training Bulletin 21 - 01: TASER 7 Firmware Update

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**Background:** One of the features built into the TASER 7 Conducted Energy Weapon (CEW) is the ability to upload new operating firmware as firmware upgrades are developed. Promptly installing firmware updates is critical for helping to ensure the health and serviceability of your agency's CEWs. These releases address anything from simple bugs, to enhancements that result in a more reliable weapon, to brand-new features that make your CEWs perform better in the field.

**On February 13, 2019, Axon released a firmware update for the TASER 7 only.**

**Version FW 1.3.8 key updates include the following:**

- Repaired health reporting on Axon Evidence (Evidence.com) to fix errant "Major HVM Error" that was displayed for handles. **Please Note:** any handles previously reporting a Major High Voltage Module Error should be updated to 1.3.8 to confirm the error has cleared. If the error does not clear, please submit the device for repair.
- All LASERs are now enabled to remain ON during Cross-Connect and Arc functions.
- Various bug fixes and improvements

Update firmware by loading the battery pack to TASER 7 docking station. After the LED next to the battery pack turns solid green, insert the battery pack into the

TASER 7 CEW to complete the update.

Contact [training@axon.com](mailto:training@axon.com) for questions.



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## Kelsey Barak

---

**From:** Axon <donotreply@axon.com>  
**Sent:** Friday, February 8, 2019 8:06 AM  
**To:** Andrew Vestey  
**Subject:** 2019 TASER Master Instructor Schools Announced

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Hello, TASER Instructors!

We have recently set both of our 2019 TASER Master Instructor Schools. This course provides advanced operational theory and practical train-the-trainer instruction to qualified students on the X26P, X2 and TASER 7 CEWs. This certification is valid for two years and open to sworn law enforcement and military personnel.

### TOPICS COVERED INCLUDE:

Advanced CEW operational theories

Instructor development

Risk mitigation

Legal updates

Isolation drills

Reactionary drills

Oral assessment

Written assessment

## **PREREQUISITES:**

Interested applicants must meet the following prerequisites prior to being considered for Master Instructor School attendance.

- Five years as a currently sworn law enforcement officer and/or five years of active military service
- Currently certified Basic TASER Instructor with a minimum of two years' experience
- Must be able to participate in all physical drills and activities throughout the Master Instructor course (full duty clearance required)

Please do not apply unless you are able to participate in a physically demanding training environment or you are on limited-duty status for any reason. This physical requirement applies to all students regardless of whether you are a new or re-certifying Master Instructor candidate. Fee is \$1,495 per student and is a full five-day course.

Please also note that this course is not open to private security attendees.

## **HOW TO REGISTER**

Submit the signed **master application to [jennifer@taser.com](mailto:jennifer@taser.com) to apply.** Upon receipt of required signed master instructor application, confirmation of attendance to the course will be sent along with further details such as payment and hotel reservations.

## **DATES AND LOCATIONS**

### **Phoenix, AZ Thursday, May 2 – Monday, May 6, 2019 (Held after Axon Accelerate Conference, over a weekend)**

Sheraton Grand Phoenix - 340 North 3rd Street Phoenix, Arizona 85004

Hotel rate is \$133 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. This is a great opportunity to combine your training with the popular Accelerate conference, which will also feature TASER-specific content. No transportation provided to/from academy.

### **Queens, NY Monday, October 7 – Friday, October, 11, 2019**

Fairfield Inn New York LaGuardia Airport/Flushing – 28-66 College Point Blvd. – Flushing, NY 11354

Hotel rate is \$179 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. Hotel is directly across the street (walking) from the academy. Overflow hotel SpringHill Suites New York LaGuardia Airport – 112-15 Northern Blvd. – Corona,

NY 11368

Hotel rate is \$179 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. Shuttle bus to/from academy from overflow hotel provided.



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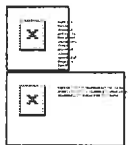
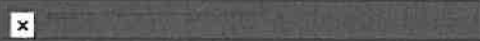
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**From:** Evidence.com <noreply@evidence.com>  
**Sent:** Wednesday, December 19, 2018 1:59 PM  
**To:** Andrew Vestey  
**Subject:** You have been invited to join Fontana Police Dept. on Evidence.com  
**Attachments:** ATT00001.txt

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## FONTANA POLICE DEPT.

Dear Andrew Vestey (Badge ID: 797),

Fontana Police Dept. has invited you to join Evidence.com, the secure digital management solution from Axon, with the Username: avestey.

Please click the link below and follow the instructions to register and activate your account.

<https://fontanapdca.evidence.com/?cl=UIX&pr=Register&token=A70A5456C9EF67D03BB700835E5C8E9E>

**Important:** This invitation is only active for **7 days** and will expire on **2018-12-26T21:58:47.858Z**. To register after the link expires, you must ask your agency administrator to re-invite you.

If you are having problems with the registration link, please copy and paste the web address below into your web browser, click Register, and then enter your invite code:

[https://fontanapdca.evidence.com/?cl=UIX&pr=Register&partner\\_id=a37d1172b606417f8ee9ab420df12db7](https://fontanapdca.evidence.com/?cl=UIX&pr=Register&partner_id=a37d1172b606417f8ee9ab420df12db7)

Your invite code is: A70A5456C9EF67D03BB700835E5C8E9E

Sincerely,  
The Axon Team

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message above begin with the proper URL e.g. "https://agencyname.evidence.com". Please forward emails that appear suspicious to [help@evidence.com](mailto:help@evidence.com).

**From:** Axon <noreply@contact.axon.com>  
**Sent:** Friday, November 16, 2018 12:03 PM  
**To:** Andrew Vestey  
**Subject:** Two emotional tribute videos to law enforcement that you need to watch

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Do not click links or open attachments unless you recognize the sender and know the content is safe.

# AXON JOURNAL

## NOVEMBER 2018

Sometimes "thank you" doesn't say enough. And at Axon, we feel that it isn't even said often enough. That's why the focus of this month's Axon Journal is honoring all of the men and women who put their lives on the line to keep our communities safe.



# EMOTIONAL LAW ENFORCEMENT

# TRIBUTE VIDEO GOES VIRAL

Law enforcement officers live anything but an ordinary existence. They're our community members and guardians. Our neighbors and night watchmen. Our friends and our first responders. And they don't always get the credit they deserve.

In recognition of those special, often under-appreciated men and women, Axon teamed up with chart-topping band One Republic to create a tribute video with One Republic's song "I Lived" serving as the soundtrack.

WATCH THE VIDEO



# GENERAL STAN McCHRYSTAL TO DELIVER KEYNOTE AT AXON ACCELERATE 2019

WE ASKED. YOU VOTED.

And now we're excited to announce that former US Army General Stan McChrystal will be the keynote speaker for Axon Accelerate 2019 – the leading technology conference for public safety professionals.

“We are honored to invite one of America's greatest military leaders to speak at Axon Accelerate,” says Axon CEO and founder, Rick Smith. “As the former head of US and international forces in Afghanistan, a former leader of Joint Special Operations Command and author of *Team of Teams: New Rules of Engagement for a Complex World*, General McChrystal will provide our

attendees with invaluable insight into leadership strategies and the relentless drive to protect our communities.”

Click or tap the link below to learn more about Axon Accelerate and to see General McChrystal's scheduled speaking times.

[VIEW THE SCHEDULE](#)

## RETURN OF THE RISE AWARDS

We're incredibly proud to have so many heroic partners doing incredible work in the world, and we felt the need to recognize them. We're excited to announce that we will again be recognizing standouts from law enforcement with our RISE Awards ceremony at Axon Accelerate 2019.



For this past year's RISE Awards at Accelerate, we were honored to recognize members of the LVMPD for their heroic actions during the tragic Mandalay Bay mass shooting that took place just over a year ago. Click or tap the link below to hear their story.

SEE THEIR STORY



# ITS NOT TOO LATE TO BE EARLY

Network with peers and learn from experts. Find out what's on the horizon for law enforcement. Get hands-on training with cutting edge technologies and techniques. Axon Accelerate 2019 brings

together the best and brightest in public safety and beyond from around the world to explore the challenges you face every day.

And now through January 15th we are offering \$200 off the regular price with early bird pricing. Agency group pricing is available as well, with \$200 off the regular price for the first two attendees and \$499 off the regular price for each additional attendee. You can register now and pay in the new year.

[CLAIM YOUR DISCOUNT](#)

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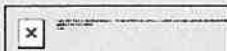




**From:** Axon (formerly TASER International) <donotreply@contact.axon.com>  
**Sent:** Monday, October 8, 2018 10:24 AM  
**To:** Andrew Vestey  
**Subject:** Have you heard about these three new superpowers?

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## ANNOUNCING THE POWER TO...

At IACP 2018, we celebrated our 25th anniversary the only way we know how – by going all in. We threw the party of the year that featured the chart-topping band, One Republic. We unveiled a brand new superhero that embodies the power of the Axon network in the hands of public safety agencies. And we announced multiple game-changing additions to the Axon network that can help super-power your agency.

**TASER 7:** The Power to De-escalate

**Axon Body 3:** The Power to See Truth in the Moment

**Axon Records:** The Power to Focus on What Matters

Thanks to everyone who came out to IACP and made it an unforgettable experience. If you weren't able to join us at IACP, don't fret. You can learn about all of our

updates and additions through the link below (and get a free digital comic book!). You'll even have the opportunity to experience some of our new tech first hand by registering for an Axon Academy Bootcamp event near you.

**GET THE FULL RECAP**



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**Kelsey Barak**

---

**From:** Jennifer Bliven <jennifer@taser.com>  
**Sent:** Tuesday, September 18, 2018 12:52 PM  
**Subject:** Axon Body Worn Camera Certification Course - Coronado, CA

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Good afternoon TASER Instructors!

We are hitting the road with our Axon Body Worn Camera certification course. This BWC course provides certification in:

Axon Body 2 Camera  
Axon Flex 2 Camera  
[Evidence.com](#)  
Administrative Settings  
Video Redaction  
Case Sharing  
Audit Trails  
Axon apps including Device Manager

Online course modules get the students prepared to attend the one-day in class room. The fee is \$600 per student and all registration and payment would be required to be completed 21 days before the course date. Online work would open at that time and be required to be completed 3 days before the training date.

Click a location and date below to register and for further details. You may access the schedule posted in the [TASER Instructor Network](#) or <https://www.axon.com/training> page.

Coronado, CA Tuesday, January 15, 2019

**Have a great day!**

**JENNIFER BLIVEN**  
TASER Training Administrative Manager

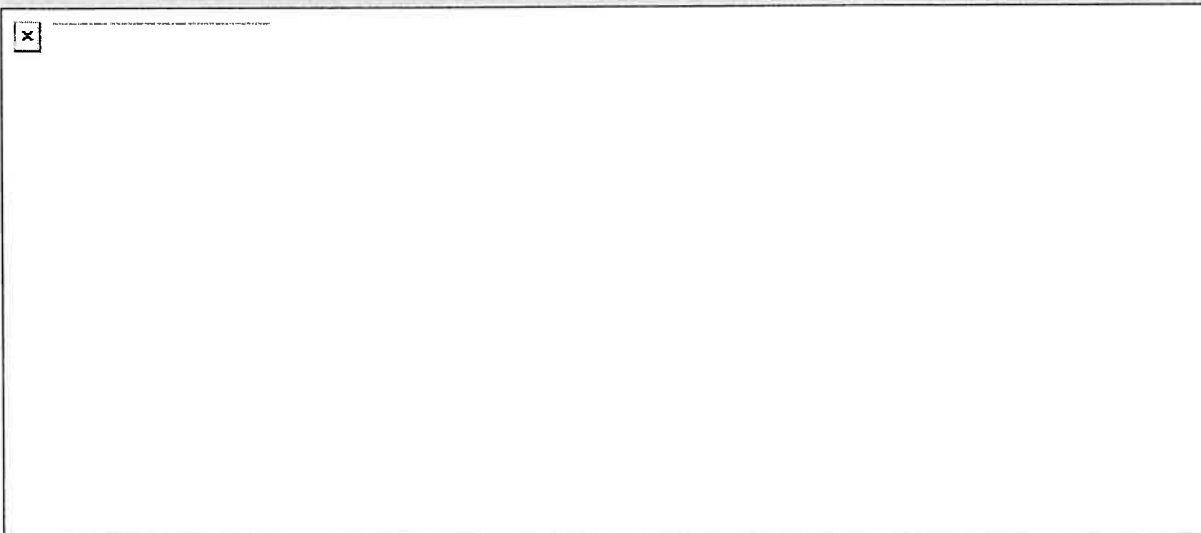
**AXON.COM**

TASER INTERNATIONAL IS NOW AXON

**From:** Brian Falldin <bfalldin@contact.axon.com>  
**Sent:** Wednesday, December 13, 2017 9:14 AM  
**To:** Brian Headley  
**Subject:** Watch what happens when an ex-employee goes off.

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## **GOT IT ON CAMERA? GET IT TO THE COPS.**

Dear Brian,

Crimes big and small need the public's help. [Watch our video](#) and see how Axon Citizen makes evidence collection, both in real time and privately afterwards, a breeze.

**Don't forget to register for our December 15, 2017 webinar to learn more about Axon Citizen live.**

**Time:** 10 AM (PST) - 11 AM (MST) - 12 PM (CST) - 1 PM (EST)

**Duration:** 30 minutes

**SIGN UP NOW**

Sincerely,

Brian Falldin

Director of Product Marketing



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**Kelsey Barak**

---

**From:** TASER International, Inc. <donotreply@contact.taser.com>  
**Sent:** Tuesday, April 4, 2017 12:36 PM  
**To:** Brian Headley  
**Subject:** This will be a game-changer. Watch live.

Display issues? [View in browser](#)



## WE'RE CHANGING THE GAME—AGAIN.

Dear Brian,

Change is coming to TASER International. It's the biggest news in our company's history – the kind of big you don't want to miss. Tune in to our live broadcast tomorrow to find out what's coming.

**LIVE Broadcast**

**April 5**

**9am Pacific / 12pm Eastern**

**TUNE IN**

Sincerely,

TASER International, Inc.  
Protect Life. Protect Truth.



TASER International, Inc. 17800 N. 85th St., Scottsdale, AZ 85255-6311, USA

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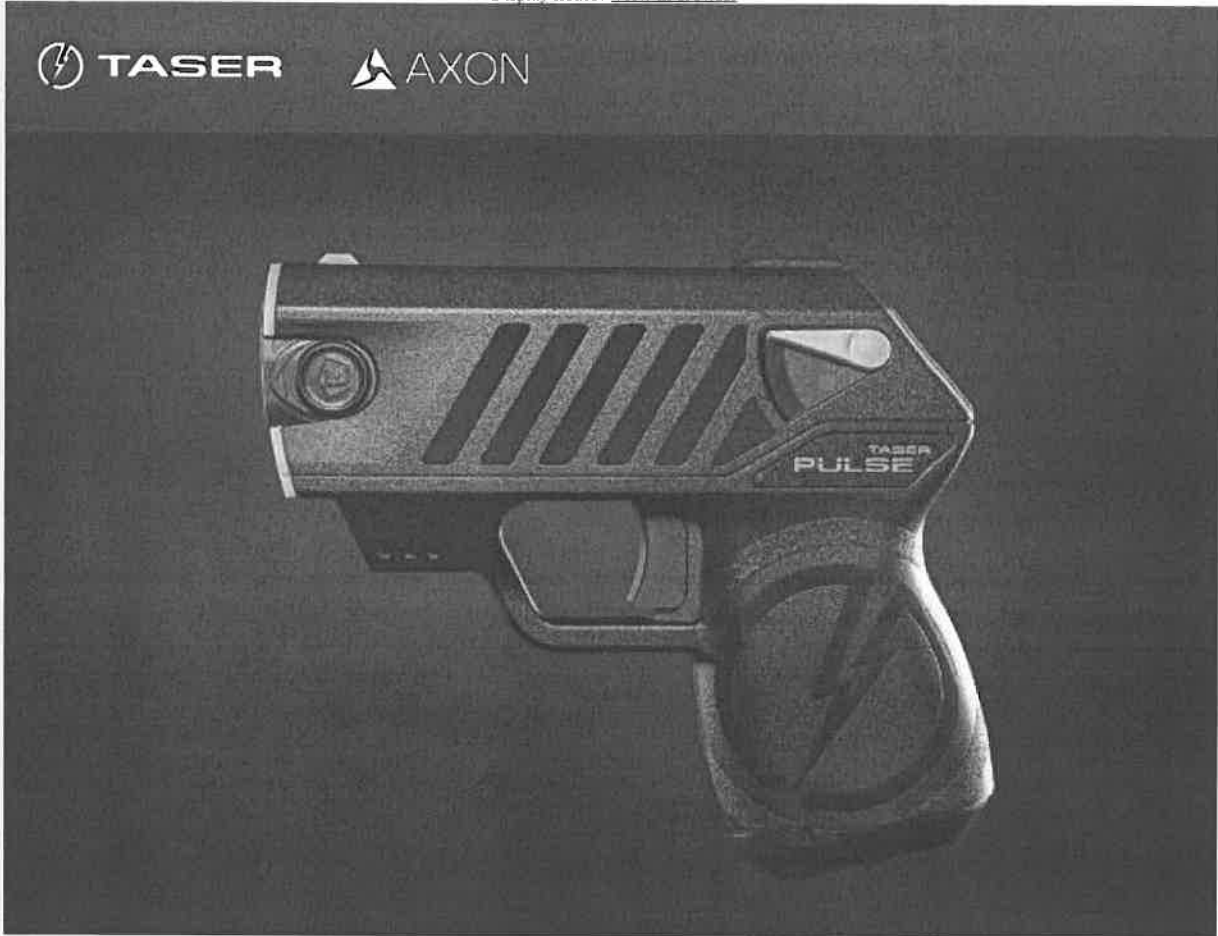
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## Kelsey Barak

---

**From:** TASER Self-Defense <team@taser.com>  
**Sent:** Thursday, March 23, 2017 8:41 AM  
**To:** Brian Headley  
**Subject:** Thank you for all that you do! We have your back on and off the job.

[Display issues? View in browser](#)



Dear Brian,

Thank you for your commitment to serve and protect our communities. It is our privilege to make tools that protect you at work and at home.

To show our appreciation and let you know we always have your back, we offer a **year-round discount of 20% off** our civilian line to use yourself or share with friends and family to keep them safe.



**Use code: AmericanHero**

**BUY.TASER.COM**

Thank you for everything you do, stay safe.

Sincerely,

TASER Self-Defense



TASER International, Inc. 17500 N. 85th St., Scottsdale, AZ 85255-6311, USA

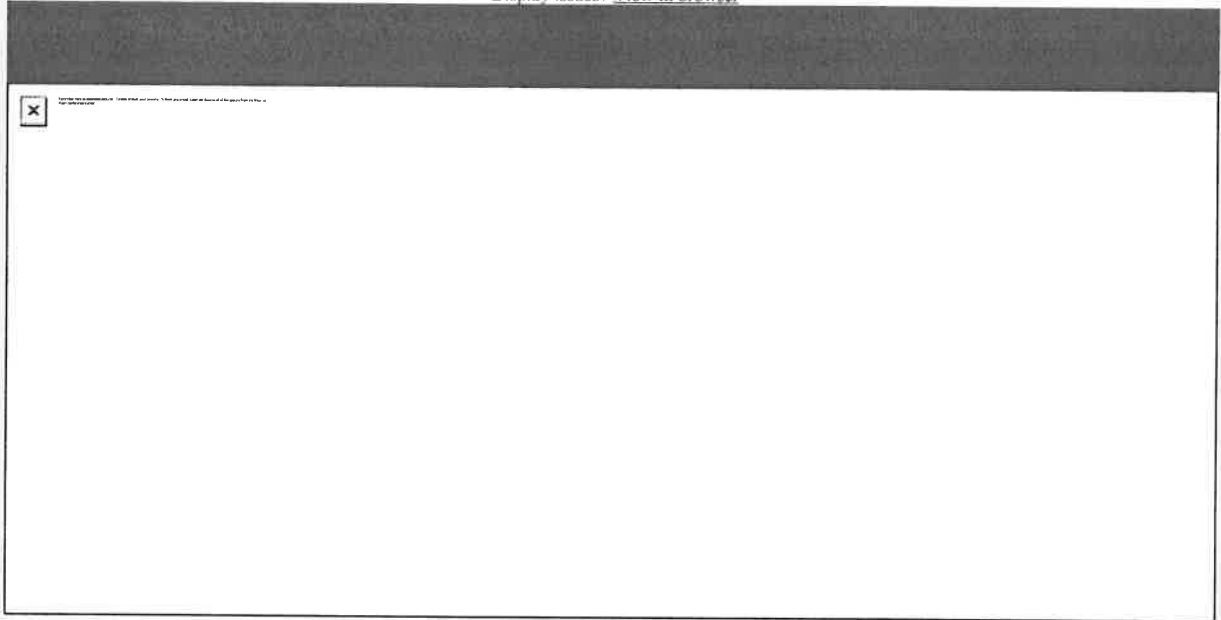
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**From:** TASER International, Inc. <donotreply@contact.taser.com>  
**Sent:** Monday, January 30, 2017 7:28 AM  
**To:** Brian Headley  
**Subject:** One Day Left: Axon Accelerate Early Bird Pricing

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## **EARLY BIRD RATE EXPIRING JAN. 31**

Act now before our early bird registration rate for the Axon Accelerate conference expires on Jan. 31.

Join us at Axon Accelerate on June 20-21 to get to the future faster. This year's agenda offers over 40 breakout sessions and workshops, covering a range of body camera and digital evidence management-related issues. You'll have the chance to learn from experts in the fields of security, records management, crisis management, and more.

**REGISTER NOW**

Whether you're already on the Axon network or just thinking about equipping your agency with the latest technology, you won't want to miss this conference.

TASER International, Inc.  
Protect Life. Protect Truth.



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## Kelsey Barak

---

**From:** Rick Smith <Rick.Smith@TASER.com>  
**Sent:** Wednesday, August 31, 2016 2:27 PM  
**To:** Brian Headley  
**Subject:** Helping Injured Officers

Display issues? [View in browser](#)



Dear Brian,

As some of you may know, I'm the chairman of the IACP Foundation. We've been working with an anonymous donor to provide five injured officers with a cash contribution grant. I wanted to make sure you were aware of this opportunity, since the deadline to be considered for the award is **this Friday, September 2**. Please spread the word.

You can read more about the effort - and fill out a form to be considered for the award. [READ MORE](#)

Thank you again for all that you do, and especially to those who have been hurt on the job while protecting your communities.

Sincerely,



Rick Smith  
Chairman, IACP Foundation  
Founder & CEO, TASER International



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## Kelsey Barak

---

**From:** Jessica Bruhn <jbruhn@axon.com>  
**Sent:** Tuesday, October 30, 2018 3:22 PM  
**To:** Brian Headley  
**Subject:** Axon | Fire & EMS  
**Attachments:** Product Card - Fire and EMS.pdf

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Hi Investigator Headley,

I hope this email finds you well- I apologize for the lengthy email in advance however will give you a brief summary to why I was reaching out to your Department this afternoon.

The reason why I am reaching out to San Bernardino County Fire Department is because Axon, formerly TASER International, the leader in video technology programs in law enforcement, has recently begun a *free* Trial & Evaluation program for any Fire and EMS agency that wants to help shape the future of this technology in their respective fields. A strong partner with Law Enforcement, we're broadening our focus to Protecting Life with Public Safety and recognize that by partnering with Fire and EMS agencies now. With a partnership with Axon, departments are gaining additional values not just with extra safety but with additional training material, documentation, quality assurance and quality control as well.

Below I included few short videos how we envision the future of our technologies working together including the new Axon Drone partnership with DJI and the new Axon Public Evidence Submission platform which has been generating a great response from the community.

Again, keep in mind it is focused on Law Enforcement however that is why we recently have been starting to partner with some of the local Fire & EMS agencies near our current Law Enforcement Axon users. For example within San Bernardino County, San Bernardino P.D, Ontario P.D, Rialto P.D and Chino P.D just to name a few are all on the Axon Network and utilize at least one of the program available. Our goal is to join forces and help shape the future use of these technologies in the prospective fields of other first responders outside of Law Enforcement.

Axon Air: <https://vimeo.com/273548334>

Axon Citizen: <https://vimeo.com/238113403>

Axon Stress Test: <https://vimeo.com/255938264>

Axon Multicam: <https://vimeo.com/217730121>

Axon Redaction Suite: <https://vimeo.com/240708264>

Axon Network: <https://vimeo.com/210493349>

Here's the latest press release this month regarding CFD's recent partnership with Axon for cameras:

<https://americansecuritytoday.com/charlotte-fire-department-arson-unit-dept-deploy-axon-evidence-com/>

With all that in mind, I was hoping to see if you or anyone else possibly within the Command Staff had anytime to discuss a little bit further via phone to learn more about the department and see how Axon can help SBCFD continue to keep the communities safe and aware in a timely manner.

Let me know when schedules allow for a conversation to discuss further.

I look forward to hearing back when you get a chance.

Stay safe & thank you for your service to the communities,

**Jessica Bruhn**

Sales Development Representative

Axon | Fire & EMS

---

**O / 480 502 6204**

TASER INTERNATIONAL IS NOW AXON

## Kelsey Barak

---

**From:** Candy Thomas  
**Sent:** Tuesday, February 26, 2019 11:26 AM  
**To:** Kelsey Barak  
**Subject:** FW: Axon Contract - evidence.com

This is the only other item I found for the PRA

---

**From:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Sent:** Monday, February 25, 2019 8:00 AM  
**To:** Candy Thomas <[cthomas@fontana.org](mailto:cthomas@fontana.org)>  
**Subject:** FW: Axon Contract - evidence.com

I received this from Axon yesterday. It sounds like they have us tied to the post on this contract. At least it is only for 9 more months.

Scott

### Scott Snyder

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

**From:** Allen Sliper <[asliper@axon.com](mailto:asliper@axon.com)>  
**Sent:** Sunday, February 24, 2019 10:58 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Re: Axon Contract - evidence.com

Sgt. Snyder -

I apologize for not getting back to you as I thought I had done so. The only cancellation term is Termination for Non-Appropriations or a lack of funding. There is a negative effect, however, as it can affect the credit rating of the City. Since we are looking at about nine months it would probably make more sense to ride out the rest of the contract and change to Lite accounts at the end but please let me know how you'd like to proceed.

Sorry I didn't have better news but let me know if you have any further questions or how else I can assist.

Thanks,

Allen

### ALLEN SLIPER

Senior Regional Manager, Southwest

858.353.3228

[AXON.COM](http://AXON.COM)



On Feb 21, 2019, at 1:14 PM, Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)> wrote:

Any word on the contract info I requested?

Sgt. Snyder

**Scott Snyder**

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

---

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**Sent:** Friday, January 4, 2019 11:22 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Re: Axon Contract - [evidence.com](http://evidence.com)

Sgt. Snyder -

I am looking into this now for you. Get back with you soon.

Allen

On Jan 3, 2019, at 8:26 AM, Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)> wrote:

Thank you for getting back. This time of year gets hectic for everyone, so no problem on the delay. Is there any fee's with cancelling the contract early?

Sgt. Snyder

**Scott Snyder**

Sergeant • Fontana Police Department  
[ssnyder@fontana.org](mailto:ssnyder@fontana.org) • Office: (909) 356-3372

---

**From:** Allen Sliper [<mailto:asliper@axon.com>]  
**Sent:** Wednesday, January 02, 2019 9:29 AM  
**To:** Scott Snyder <[ssnyder@fontana.org](mailto:ssnyder@fontana.org)>  
**Subject:** Axon Contract - [evidence.com](http://evidence.com)

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Sgt. Snyder –

Happy New Year. Sorry for the delay, it was a bit tougher to find answers with a lot of the internal team on vacation. I've been digging further regarding your request to move down to a Lite [evidence.com](http://evidence.com) account. It turns out that the PD bought 5 cameras and

Pro [e.com](#) licenses in 2014 on a 5 year contract that expires November 2019. To move down to a Lite account would require cancellation of your current contract. Let me know if this is an option you'd like to pursue or if you have any further questions at all.

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**AXON.COM**

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[AXON.COM](http://AXON.COM)

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**ALLEN SLIPER**  
Senior Regional Manager, Southwest

858.353.3228  
[aslipper@axon.com](mailto:aslipper@axon.com)

[AXON.COM](http://AXON.COM)

## Kelsey Barak

---

**From:** Doug Wagner  
**Sent:** Wednesday, July 6, 2005 11:08 AM  
**To:** PD\_POA  
**Subject:** Taser Users, all others can delete  
**Attachments:** Training  
  
**Importance:** High

This is for Taser users, there are some important things to consider in this training bulletin. If you have any questions, let me know, Wag.

---

**From:** red2sniper@aol.com [mailto:red2sniper@aol.com]  
**Sent:** Wednesday, July 06, 2005 9:36 AM  
**To:** Doug Wagner  
**Subject:** Fwd: Training Bulletin 12.0-04

-----Original Message-----

From: TASER International, Inc. <taser@taser.com>  
To: Douglas Wagner <red2sniper@aol.com>  
Sent: Tue, 05 Jul 2005 13:26:45 -0700  
Subject: Training Bulletin 12.0-04

**Subject: Restraint During TASER™ System Application**

**Background:** As a manufacturer, TASER International, Inc. ("TI") provides relevant technical information on the operation of its devices through its training programs. However, TI does not make policy recommendation on law enforcement tactics or use-of-force guidelines other than general recommendations associated with the operating parameters of TI brand devices. TI training has long encouraged that device operators consider the TASER system application as a "5-second window of opportunity," during which time an arrest team can begin restraint procedures. However, it has come to our attention that there may be a training issue where arrest teams are avoiding touching the subject during the TASER device application.

1. It is important to emphasize that arrest teams can handle the subject during TASER system application. Failure to begin restraint procedures during a TASER device application can unnecessarily prolong the duration or number of TASER device applications administered to a given subject.
2. Repeated, prolonged, and/or continuous exposure(s) to the TASER electrical discharge may cause strong muscle contractions that may impair breathing and respiration, particularly when the probes are placed across the chest or diaphragm. Users should avoid prolonged, extended, uninterrupted discharges or extensive multiple discharges whenever practicable in order to minimize the potential for over-exertion of the subject or potential impairment of full ability to breathe over a protracted time period.
3. Particularly when dealing with persons showing symptoms of excited delirium, use of the TASER system should be combined with physical restraint techniques to minimize the total duration of the struggle and minimize the total duration of TASER system stimulation. Excited delirium is a potentially fatal condition caused by a complex set of physiological conditions including over-exertion of the subject and inability for sufficient respiration to maintain normal blood chemistry. These subjects are at significant and potentially fatal health risks from further prolonged exertion and / or impaired breathing.
4. Subject matter experts believe a first step in providing critical care to these individuals requires expeditious restraint such that medical assistance can be provided. To this end, the TASER system may well be among the best force options to assist in expeditious restraint. It is important, however, that the user focus on the TASER device induced impairment as a window of opportunity during which physical restraint procedures should be initiated whenever practicable.
5. If circumstances preclude restraint procedures during TASER system application, such as a single officer acting alone:
  - a. The user should attempt to minimize the uninterrupted duration and total number of TASER device applications.
  - b. If the subject refuses to comply after multiple TASER device applications, the operator should consider whether additional applications are making sufficient progress toward compliance / restraint OR if transition to a different force option is warranted.
  - c. As with any use of force incident, the operator should be reminded that he / she should be able to justify the rationale for each additional TASER system application (or the rationale for extending the duration of an application) and that such justification should be in compliance with the use-of-force policies of the operator's agency.

As part of our safety and training programs, TASER International updates both our training and warnings on a regular basis. Attached are updated warnings as of June 28, 2005. Please distribute this bulletin and the attached warnings to all TASER device operators within your agency.

Please direct any questions or comments to Rick Guilbault, Director of Training, at (480) 905-2065 or [Sarge@TASER.com](mailto:Sarge@TASER.com)

### TASER Device Warnings and Risks

Effective June 28, 2005

TASER devices are non-lethal weapons as defined by the U.S. Department of Defense as "weapon systems that are explicitly designed and primarily employed so as to incapacitate personnel or materiel, while minimizing fatalities, permanent injury to personnel, and undesired damage to property and the environment. . ."

It is important to note that Department of Defense policy does *not* require or expect non-lethal weapons "to have a zero probability of producing fatalities or permanent injuries." Rather, non-lethal weapons are intended to *significantly reduce* the probability of such fatalities or injuries as compared with traditional weapons which achieve their effects through the physical destruction of targets.

Do not attempt to use a TASER device unless you have received the required training per department SOP.

1. While extensive field use data, scientific, and other medical research and evidence supports that TASER devices generally do not cause lasting aftereffects or fatalities, it is important to remember that the very nature of a defensive response to aggressive behavior, resistance, use of force, physical control, confrontation or incapacitation involves some degree of risk of serious injury or death due to the subject's individual psychological, emotional, and physiological states and responses, physical exertion and stress, unforeseen circumstances, and the individual's preexisting medical conditions and susceptibilities (*i.e.*, self-ingested drugs, cardiac disease, pulmonary disease etc.). As with any use of force tool or technique there can be unforeseen and severe consequences and there will always be risk involved in the use of the TASER system.

2. TASER devices can ignite gasoline, other flammables, or explosive vapors (*i.e.*, gases found in sewer lines). Some self-defense sprays use flammable carriers such as alcohol and could be dangerous to use in immediate conjunction with TASER devices.

3. TASER devices can cause temporary incapacitation or the inability to catch oneself during a fall. This incapacitation with a resulting fall can be dangerous and even fatal under specific circumstances, such as a person drowning if they fall into a body of water while incapacitated. These risks may be elevated for persons with certain conditions such as pregnancy.

4. TASER devices can cause strong muscle contractions that can cause physical exertion or athletic type injuries to some people. These muscle contractions can result in injuries to tissues, organs, bones, muscles, tendons, ligaments, nerves, joints and stress/compression fractures to bones and vertebrae, especially to those people with pre-existing injuries or conditions such as osteoporosis which may make them more susceptible to these types of injuries.

5. Use of a TASER device in drive (or touch) stun mode can cause marks, friction abrasions, and/or scarring that may be permanent depending on individual susceptibilities or circumstances surrounding TASER device use and exposure.

6. TASER devices can cause temporary discomfort, pain, stress, and panic, which may be injurious to some people.

7. As with any use of force or restraint tool, technique or device, the use of a TASER device upon a person or animal may be stressful and contribute to exertion or exhaustion, including injury or death caused by an individual's exhaustion or over-exertion. Repeated, prolonged, and/or continuous TASER device exposure(s) may contribute to or cause cumulative exertion or exhaustion results or effects.

8. Repeated, prolonged, and/or continuous exposure(s) to the TASER electrical discharge may impair breathing and respiration, particularly when the probes are placed across the chest or diaphragm. Users should avoid prolonged, extended, uninterrupted discharges or extensive multiple discharges whenever practicable in order to minimize the potential for over-exertion of the subject or potential impairment of full ability to breathe over a protracted time period. Particularly when dealing with persons showing symptoms of excited delirium, use of the TASER device should be combined with physical restraint techniques to minimize the total duration of the struggle and minimize the total duration of TASER device stimulation. Excited delirium is a potentially fatal condition caused by a complex set of physiological conditions including over-exertion of the subject and inability for sufficient respiration to maintain normal blood chemistry. These subjects are at significant and potentially fatal health risks from further prolonged exertion and / or impaired breathing. Subject matter experts believe a first step in providing critical care to these individuals requires expeditious restraint such that medical assistance can be provided. To this end, the TASER device may well be among the best force options to assist in expeditious restraint. It is important, however, that the user focus on the TASER device



induced impairment as a window of opportunity during which physical restraint procedures should be initiated whenever practicable. If circumstances preclude restraint procedures during TASER device application, such as a single officer acting alone:

d. The user should attempt to minimize the uninterrupted duration and total number of TASER device applications.

e. If the subject refuses to comply after multiple TASER device applications, the operator should consider whether additional applications are making sufficient progress toward compliance / restraint OR if transition to a different force option is warranted.

f. As with any use of force incident, the operator should be reminded that he / she should be able to justify the rationale for each additional TASER application (or the rationale for extending the duration of an application) and that such justification should be in compliance with the use-of-force policies of the operator's agency.

9. The TASER device fires projectiles that can cause significant damage to, or loss of an eye if the projectile impacts the eye directly. The projectile may also cause injury to sensitive areas such as testicles or the larynx if hit directly. Accordingly, users should avoid intentionally aiming at the head or face when practicable. Also, intentional targeting of the projectiles toward an individual's genitals or a female's breasts should be avoided if practicable.

10. The TASER device should be handled carefully according to manufacturer's guidelines and department policies and training while following similar safety protocols to those used for firearms or other weapons systems. It should be stored in a secure location inaccessible to children and non-authorized persons. The device should only be aimed at a person when the use or threat of use of the TASER device is legally acceptable and intended. Users' hands and other body parts should be kept clear of the front of the Air Cartridge at all times.

11. The TASER device is a sophisticated electronic system. Only TASER International approved components and proper accessories may be used with the TASER device in order to ensure proper function and effects. Use of non-approved batteries, Air Cartridges, or other accessories (excluding holsters) may cause malfunctions, will void the warranty, and may put the user and/or others at risk of serious injury or even death.

12. Repetitive stimuli such as flashing lights or electrical stimuli can induce seizures in some individuals. This risk is heightened if electrical stimuli or current passes through the

head region. Accordingly, users should avoid aiming the TASER device at the head region whenever practicable.

13. As with any use of force, or its application, numerous federal, state, local, and/or international laws and regulations may control or dictate the possession, transport, use, application, and/or reporting of a TASER device related event. Any possession or use of a TASER device must be in full and complete compliance with any and all applicable legal standards of care.

14. Removal of probes shall be done in accordance with manufacturer's guidelines; emergency care providers directives; department policies, training and procedures; and/or as dictated by event circumstances.

15. CAUTION – TASER devices are not toys and users should avoid any, inappropriate deployments and/or activations, etc. which may result in serious bodily harm/injury to the user or others, including animals. Like a firearm, never point a TASER device at an individual, animal, or object unless there is justification for its anticipated use. Always consider, presume, etc. that the TASER device is loaded and handle safely and properly.

16. No weapons system, tool, or technique is effective in 100% of deployments. Consider legally acceptable options, alternatives and backup plans in case of ineffective deployment when deploying, activating, or otherwise using a non-lethal weapon, including TASER devices.

17. Avoid intentionally touching the wires, probes, or areas on the subject between the probes while the TASER device is activated.

18. Avoid shining the laser into eyes.

19. Avoid aiming the TASER device at the eyes or face.

20. Dropping a TASER device may damage the unit. If a weapon has been dropped or damaged, or if a weapon has been exposed to significant moisture, do not attempt to place the safety switch in the UP (FIRE) position until completing procedure recommended in the current version of the TASER International Instructor Training syllabus.

21. These warnings supersede all prior warnings for TASER devices and are effective June 28, 2005. Only warnings issued by TASER International, Inc. with a later date shall supersede these warnings.

**From:** Axon Academy <training@axon.com>  
**Sent:** Monday, October 8, 2018 10:52 AM  
**To:** Doug Locey  
**Subject:** New message for Ontario, CA TASER CEW V20.2 Instructor Course

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM  
Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Login](#)



Hello Doug Locey,

Valarie Taylor (vtaylor@taser.com) has sent you a message related to Ontario, CA  
TASER CEW V20.2 Instructor Course

\*\*\*\*Mandatory Read/Online Component – Please make sure your CEW selection is correct!!! This can't be changed 21 days prior to scheduled training. If assist is needed please read below!!

TASER TRAINING REMINDER: Good afternoon TASER Students!

Thank you for enrolling to our TASER CEW Instructor course! I wanted to send a notification to please pay special attention for the course TYPE that you've enrolled (X26P ONLY, X2 ONLY or combo of X26P and X2). That choice will be reflected in the confirmation email of enrollment you received and in the online course modules you will complete (opens 21 days in advance of training date). If you choose X26P only, you will not be able to use the X2 or be certified on the X2 at the actual course. If you choose X2 only, you will not be able to use the X26P or be certified on the X26P at the actual course. (If you chose the combo X2 and X26P then you're good for either)

If your registration is incorrect and you need to choose a different CEW to be certified on, you will need to complete the steps below:

1. Log into <https://academy.axon.com>
2. Click the course listed under "My Events" of your home page
  - a. At this point you may verify what you enrolled for by the package or class type  
(Taser CEW Instructor Certification for X2 and X26P)  
(Taser CEW Instructor Certification for X2)  
(Taser CEW Instructor Certification for X26P)
3. Click "Transfer"

4. Choose the SAME LOCATION with the correct CEW(s) you want (X26P only, X2 only or combo of X26P & X2)

If you have difficulties completing this, please contact [training@taser.com](mailto:training@taser.com). You will still be required to complete the necessary modules that fit that actual CEW(s) before attending the practical day.

Enjoy the class & Be Safe!

Jennifer Bliven

TASER Training Administrative Manager

Event details: [https://academy.axon.com/events/evt\\_RNBjzIFczOsIgoSd/view/](https://academy.axon.com/events/evt_RNBjzIFczOsIgoSd/view/)

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Sincerely,

The Team

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